

2017 Qualified Health Plan (QHP) Filing Instructions in SERFF (5/4/16)

Each QHP filing contains a binder with all the data necessary for plans offered inside and outside the New York State of Health (NYSOH). Issuers should submit a separate binder per market type (individual or small group) for each NAIC Company Code that they will be using to offer QHPs. Also, if an issuer uses two different DBAs (or marketing names) with the same NAIC Company Code, it should submit separate binders for each DBA.

NYSOH Filings: Issuers should file QHP Filing with all required templates in SERFF. Due to guaranteed availability requirements, issuers must offer the same plans inside and outside the NYSOH and should indicate that the HIOS Plan IDs are available both inside and outside the NYSOH under the QHP/Non-QHP field. Issuers should not submit that duplicate plan in a separate off exchange binder. Issuers should not include any specific HIOS Plan ID in more than one binder.

Off NYSOH Filings: Issuers should only create an off exchange binder when an issuer has plans only available outside the NYSOH, or when an issuer only offers plans outside the NYSOH in the individual or small group market. A separate binder should be submitted per licensee, per market.

General Instructions for QHP Filing

Build your QHP filing according to any instructions provided by SERFF. Follow the instructions below for the submission of QHP filings to New York.

Associated Schedule Items: When building the QHP filing, use the Associated Schedule Items feature to pull policy forms and any variable material associated with the policy forms. If a QHP is a unique plan design, an issuer must also associate to the uploaded AV calculator screen shots from the filing side of SERFF. Do not associate any other items from the form and rate filing, such as the rate manual, any certification forms, readability certification, or checklists. Issuers may only associate schedule items submitted using the same SERFF instance.

Submission Requirements: Each issuer must submit the following attachments on the Supporting Documentation Tab: Program Attestations for State Based Marketplace Issuers; the Unified Rate Review Template; Actuarial Memorandum; the Logo File and the Administrative Template. The Unified Rate Review Template and HHS actuarial memorandum are submission requirements on the form and rate filing in SERFF and on the binder filing in Plan Management and must be identical.

The following templates are required for QHP Binder filings:

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| Plans & Benefits Template | Collects plan and benefit data. |
| Prescription Drug Template | Collects formulary data for plans. |
| Network Template | Information identifying an issuer's provider network. |
| Service Area Template | Information identifying an issuer's geographic service area. |

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| Rate Template | Collects rates necessary for display on the web portal. |
| Business Rules Template | Collects rules to explain the rating tables. |

Network Adequacy Review, Accreditation & Quality Assurance Information: The Service Area Template and Network Template should be submitted but no additional information regarding network adequacy should be submitted through SERFF. Please see the NYSOH Application available at <http://info.nystateofhealth.ny.gov/invitation> for submission of information regarding network adequacy, quality assurance, and accreditation.

Technical Requirements:

- 1. Form and Rate Filings:** Issuers must also submit their traditional form and rate filing in SERFF before creating their binder so that they can associate schedule items such as forms to their QHP filing. The form and rate filing instructions, checklists, and model form language can be found on the Department of Financial Services’ website at <http://www.dfs.ny.gov/insurance/ihealth.htm>.
- 2. SERFF Instance:** Issuers must submit the binder using the same SERFF instance as the previously submitted form and rate filings.
- 3. Apostrophes:** None of the content in any of the SERFF templates fields can contain apostrophes for binders intending to be transmitted to the NYSOH. The transmission will fail for the entire binder.

Template Instructions

Issuers must use the 2017 templates when submitting their 2017 binder filings through SERFF. Copies of templates, instructions provided by CCIIO including explanations of fields, data dictionary, and other technical information regarding the data templates can be found at <http://www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Marketplaces/qhp.html>. The specific instructions below are intended to assist issuers when submitting QHP binders to New York. Before submitting a binder through SERFF, issuers are strongly encouraged to run their templates through the Data Integrity Tool to avoid data submission errors.

Service Area Template

1. Enter the HIOS Issuer ID and State.
2. Click the Create Service Area IDs button. Create as many Service Areas as necessary to indicate the various areas where the QHPs will be available. For example, if the issuer has a limited network plan available in 2 out of the 5 counties within their overall service area, the issuer must create 2 Service Area IDs. The issuer will then use the Service Area IDs in the Plans & Benefits Template to associate QHPs to a particular Service Area.
3. Select a Service Area ID that was generated by the template.
4. Enter the Service Area Name.
5. Indicate whether the Service Area covers the entire state.
6. If the Service Area does not cover the entire state, then select a county that is within the Service Area.
7. Repeat steps 4-6 for every county within the Service Area.
8. If the issuer has more than one Service Area, repeat steps 3-7 for each Service Area.

9. One Service Area Template may include multiple Service Areas.
10. Verify that each Service Area matches the Service Area outlined in the Definitions section of the Certificate, Contract and Policy associated with that specific HIOS Plan ID on the Associated Schedule Items Tab.

Network Template

1. Enter the HIOS Issuer ID and State.
2. Click the Create Network IDs button. Indicate the number of networks the issuer has.
3. Enter the Network Name.
4. Select a Network ID that was generated by the template to associate with the Network Name.
5. Enter the URL for the provider directory associated with that network. If a working URL has not yet been developed for the particular network identified, a URL for a general directory will be sufficient as long as the URL provided will allow navigation to the provider directory for that plan. For the NYSOH filings, the URL must clearly identify the network is for the Marketplace and/or the Marketplace QHPs per the Invitation, and must be functional prior to certification.
6. If the issuer has more than one network, repeat steps 2-4 for each network. One Network Template may include multiple networks.

Prescription Drug Template

1. Enter the HIOS Issuer ID and State.
2. Click the Create Formulary IDs button. A pop up box will ask the issuer to indicate the number of formularies it has. An issuer can create as many Formulary IDs as needed to reflect the varying cost-sharing for prescription drugs. The cost-sharing has a one to one match with the Formulary ID. The same drug list can be reused for each formulary or additional drug lists can be created for different Formulary IDs.
3. Select the Formulary ID in the first box from the drop down menu.
4. Enter the URL for the Formulary on the issuer's website. If a working URL has not yet been developed for the particular Formulary identified, a test link URL will be sufficient for the SERFF submission. For the NYSOH filings, the URL must clearly identify the formulary is for the Marketplace and/or the Marketplace QHPs, and a working URL will be needed prior to certification.
5. Switch to the Drug List sheet. Enter the RXCUI on the drug list and indicate the tier level of the drug. Indicate whether the drug requires preauthorization or step therapy.
6. Add as many drug lists as needed.
7. Switch back to the Formulary Tiers sheet. Select the Drug List ID from the drop down menu.
8. Indicate the number of tiers on the formulary. A formulary may not contain more than three tiers.
9. Indicate the drug tier type from the menu of choices. Select all that apply.
10. Fill in the remaining cost sharing information as appropriate. Leave any cost sharing fields (out-of-network fields for example) blank that do not apply.
11. The Prescription Drug Template was updated to accept decimal points. Enter the exact

cost-sharing, including any cents if applicable. Note that for the standard plan design, the mail order copayments may use a decimal point for tier 2 cost-sharing.

12. Formulary Review Suite: Issuers are strongly encouraged to run the Formulary Review Suite prior to binder submission. The tool is available at <http://www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Marketplaces/qhp.html>. If the issuer determines that the formulary they are submitting has an inadequate number of prescription drugs in a category or class, then the issuer must provide an explanation. The explanation may be submitted as a separate document attached on the Supporting Documentation Tab.

Plans & Benefits Template

General Information

1. The Service Area, Network, and Prescription Drug Templates must be completed prior to completing the Plans and Benefits Template.
2. All fields indicated with a red asterisk are required.

HIOS Plan IDs (Standard Component IDs)

1. The HIOS Plan ID is the key identifier used by the NYSOH to populate the QHPs on the web portal, associate the corresponding provider network, associate the corresponding quality information, and complete enrollment. QHPs that were sold in 2016 (for example, the standard gold plan) must keep the same HIOS Plan ID in 2017. New HIOS Plan IDs may only be assigned when a new QHP is being submitted for certification.
2. The issuer must register its HIOS Plan IDs (Standard Component IDs) via HIOS.
3. Any variation in benefits or cost-sharing must be accounted for using separate HIOS Plan IDs.
4. A HIOS Plan ID should only be submitted to the State in one binder.
5. **HIOS Plan ID Limitations:** The current limit of HIOS Plan IDs in a single binder is 350. If an issuer has a binder that will exceed that limit, contact the SERFF Help Desk. They can temporarily increase the limit in order to allow the submission of the binder. Do not split the binder up into multiple binders as it makes it more difficult to review and duplicates the submission of other information.
6. **Individual Coverage:** Issuers must submit one QHP with dependent coverage through age 25 and the identical QHP with dependent coverage through age 29.
7. **Small Group Coverage:** Issuers must submit a QHP with each permutation, including:
 - a. Dependent coverage through 25 and age 29;
 - b. Contraceptive & Family Planning coverage included and excluded;
 - c. Domestic partner coverage included and excluded.
8. See page 8 for a description for instructions regarding family planning and domestic partner coverage. See page 13 for instructions on dependent coverage.

Benefits Package Tab

1. A Benefits Package Tab consists of all QHPs that have the identical plan structure (including any quantitative limits and exclusions). The goal is to group QHPs together as much as possible to minimize added Benefit Package Tabs. Added Benefit Package Tabs may be needed if the explanation provided for the “Design” box is different among plans.
2. Place all the standard plans (Bronze, Silver, Gold, Platinum & Catastrophic if applicable) in one Benefit Package Tab. Since the subject to deductible questions have been removed from the Benefit Package Tab, it is no longer necessary to separate the standard Bronze and Catastrophic plans from the standard Platinum, Gold, and Silver plans. If the “Design” explanation is different among standard plans, an issuer may separate the standard plans in different Benefit Package Tabs.
3. Non-standard QHPs should be grouped together in a similar manner in order to reduce the amount of added Benefit Package Tabs, as long as the “Design” explanation is consistent among all grouped plans.
4. Complete the top section of each Benefits Package worksheet that contains the HIOS Issuer ID, Issuer State, Market Coverage, Dental Only Plan and TIN.

Plan Identifiers

1. Complete this section for each Benefit Package.
2. Complete a line per each HIOS Plan ID for each QHP.

Plan Attributes

1. Indicate whether the plan is a new or existing plan.
2. Select Plan Type and Level of Coverage.
3. Indicate whether the QHP is a Unique Plan Design for the actuarial value calculator.
4. QHP/non-QHP field: Indicate whether the plan will be offered inside and outside the NYSOH or only outside the NYSOH. Due to guaranteed availability requirements, an issuer cannot state a plan is available inside the NYSOH only. The issuer should mark that particular HIOS Plan ID number as available both inside and outside the NYSOH under the QHP/Non-QHP field. Do not assign more than one HIOS Plan IDs to the same plan that is offered both inside and outside the NYSOH.
5. The field “Is a Referral Required for Specialist” is a required field. If the Certificate, Contract or Policy associated with the specific HIOS ID number states the policy has a gatekeeper, the answer to this question should be “yes.”
6. Child Only Plans: Use a separate line (HIOS Plan ID) for each Child Only plan. Indicate on the Child Only Offering field that the plan is child only. Enter the child only plan’s HIOS Plan ID in the Child Only HIOS Plan ID for the corresponding adult only offering. A Child Only HIOS Plan ID is not required for Catastrophic coverage.
7. Composite Rating Indicator is required for small group coverage. Select “no.”
8. EHB Percent of Total Premium is required for all individual plans except for Catastrophic coverage. The value entered must match the Unified Rate Review Template.

Plan Dates

1. Enter the appropriate Plan Effective Date and Plan Expiration Date. For NYSOH filings, the Plan Effective Date must be 1/1/2017 and the Plan Expiration Date must be 12/31/2017 for both the Individual Marketplace and the SHOP Marketplace.

Geographic Coverage

1. Indicate whether the plans provide coverage outside the U.S. or outside the Service Area.
2. If the only coverage that is offered outside the U.S. or the Service Area is for Emergency Services, then indicate “Yes” in the Out of Country Coverage and Out of Service Area Coverage. In the Out of the Country Coverage Description and Out of Service Area Description, enter “Emergency Only.”
3. If broader coverage is offered, explain in the two description fields.

Standard Plan Design Benefits

After clicking the Refresh EHB data button follow these instructions for the standard plan design. These instructions are based on the Plan & Benefits Add In file v6.5.

1. The following preset benefits are not marked as covered after the EHB add-in file has run. Leave the benefit cells blank or mark the following benefits as “Not Covered” for the standard plan design:
 - a. All Adult Dental Services
 - b. Long Term Care
 - c. Private Duty Nursing
 - d. Routine Eye Exams (Adult)
 - e. Cosmetic Surgery
 - f. Routine Foot Care
 - g. Acupuncture
 - h. Weight Loss Programs
 - i. Basic Dental Care – Adult
 - j. Orthodontia – Adult
 - k. Major Dental Care – Adult
 - l. Nutritional Counseling
2. Infertility: Add “Excludes IVF, GIFT and ZIFT” to the Exclusions box.
3. As applicable, mark “Abortion for Which Public Funding is Prohibited” as “Covered.” Answer “Yes” to a Quantitate Limit on Service. Insert one (1) in the Limit Quantity box and “procedure per year” in the Limit Unit box.
4. Prosthetics: Add “1 external prosthetic device per limb per lifetime with coverage for repairs and replacements (limit does not apply to internal devices)” in the Benefit Explanation box.
5. Added Benefits Using Drop Down Menu: Add the following EHB benefits using the Add Benefit Button and then selecting the benefit from the drop down menu. Add the limit information provided below in the Explanation Box.
 - a. Applied Behavior Analysis Based Therapies
 - b. Breast Reconstructive Surgery

- c. Cardiac Rehabilitation
 - d. Cochlear Implants: Input “1 per ear per time covered” in the Explanation Box.
 - e. Second Opinion
6. Added Benefits Using Custom Benefit Feature: The following benefits included in New York’s essential health benefits (EHB) must be added using the Custom Benefit feature on the Add Benefits Button. For each of the benefits listed below, click the Add Benefits Button, and then click Custom. Type the benefit exactly as it is stated below. If any spelling errors occur in the benefit name, the template will need to be resubmitted. Indicate the benefit is Covered in the Is This Benefit Covered Box. Add in any limit information provided below in the Explanation Box.
- a. Assistive Communication Devices
 - b. Autologous Blood Banking
 - c. Contact Lenses for Children: Answer “Yes” to a Quantitate Limit on Service. Enter “One” in Limit Quantity. Enter “item per year” in the Limit Unit.
 - d. Diabetic Equipment and Supplies
 - e. Family Planning Services
 - f. Inpatient Rehabilitation Services: Answer “Yes” to a Quantitate Limit on Service. Enter “60” in Limit Quantity. Enter “Days per Year” in the Limit Unit.
 - g. Medical Supplies
 - h. Preadmission Testing
 - i. Prostate Cancer Screening
 - j. Sterilization Procedures for Men
 - k. Gym Membership Reimbursement (or insert wellness benefit label as applicable for substituted benefits). In the event you add a substituted or custom benefit, and you want this benefit displayed on the Marketplace, notify your Plan Manager as this information needs to be coded into the Marketplace system.
 - l. Design. For NYSOH filings, add a custom benefit called “Design”. This field will be used to describe the benefit design features that are not otherwise obvious to the consumer. Include the following the description:
 - Referrals requirements to access care (i.e. gatekeeper) or lack thereof;
 - Custom network features (e.g., tiered network (NOTE: The Marketplace currently is designed to only display the 1st tier cost-sharing), network limited to a particular hospital system, QHP using the patient centered or PCP medical home models); and
 - The type of deductible the plans have, either embedded or family. This may mean that issuers may need to add more “Benefit Package” tabs so that the type of deductible is the same for all plans on the tab.
 - Other features of the benefit design that will aid consumers in making their plan selection decisions. For non-standard plans, the issuer should describe the unique features of the non-standard plan so consumers understand how it is different from standard plans.

Limit your explanation to 1,500 characters. If more characters are needed, contact your Plan Manager. Be sure to select “NO” for the Quantitative

Limit.

7. For each change from the EHB Add-in file, indicate the EHB Variance Reason by selecting the appropriate reason (e.g., Additional EHB Benefit).
8. Do not add any other benefits to the standard plans, with the exception of substituted wellness benefits or telemedicine if offered. This ensures that all standard plans display the same for each issuer.

Non-Standard QHPs

1. Issuers may substitute EHB in accordance with guidance found in NYSOH Plan Invitation and in the product checklists found on the DFS website. Issuers may add benefits to a non-standard QHP in accordance with guidance found in the NYSOH Application and in the product checklists found on the DFS website.
2. If only varying the limits on any of the above named benefits, edit the limits without adding a new benefit.
3. If adding the benefits below, follow the instructions below. For any additional benefit, indicate the EHB Variance Reason by selecting the appropriate reason (substitution, above EHB, etc.)
 - a. Acupuncture: Use the “Acupuncture” benefit on the main list.
 - b. Adult Dental Care: Use the benefits (Routine Dental Services (Adult); Basic Dental Care – Adult; Major Dental Care –Adult; Orthodontia – Adult), as applicable, available on the main benefit list.
 - c. Adult Vision Care: Use the “Routine Eye Exam – Adult” benefit on the main list. If also covering frames & lenses and contact lenses, add a custom benefit using the Add Benefits button to add the following: “Eye Glasses for Adults” “Contact Lenses”. Indicate that the benefits are covered in the Is This Benefit Covered Box.
 - d. Shoe Inserts: Use the Custom Benefit feature to add in “Shoe Inserts” if necessary. Indicate the benefit is covered in the Is This Benefit Covered Box. Enter the appropriate limits if applicable.
 - e. Any Other Additional Benefits: If the issuer wants to add a benefit that is not listed, use the Add Benefits Button. Use the drop down list of benefits to see if it matches a benefit. If not, issuers may add a Custom Benefit using the Add Benefits Button. For NYSOH filings, if you add a Custom Benefit that you would like displayed on the Marketplace, notify your Plan Manager as the information needs to be coded into the Marketplace system.

Reminder for SHOP/Small Group Issuers:

1. Family Planning Services: For the plans that offer family planning services, the HIOS Plan IDs must list the following services as COVERED in order for the plan to display during the employer search:
 - a. Abortion for Which Public Funding is Prohibited;
 - b. Family Planning Services; and
 - c. Sterilization Procedures for Men.

2. Domestic Partner Coverage: For QHPs that cover domestic partners, the HIOS Plan IDs on the Business Rules Template must indicate YES under the question “Are domestic partners treated the same as secondary subscribers AND you must select “Life Partner, Yes” under the question “What relationships between primary and dependent are allowed, and is the dependent required to live in the same household as the primary subscriber.”

Cost Share Variance Tab

General Information

1. Confirm all the QHPs are listed on the Benefits Package sheet before creating the Cost Share Variance Sheet.
2. Once the Benefits Package Sheet is complete, click the Create Cost Share Variance Sheet button. This will create all the necessary cost share variant plans.
3. Variant plans are required under Federal law for Individual Coverage. The Cost-Sharing Reductions for the Silver metal level and the two Indian variant plans for all metal levels will be automatically created.
4. When the Create Cost Share Variance Sheet is created, it will automatically create each of the necessary variant plans by adding a hyphen and a two digit number to the HIOS Plan ID. Enter data (cost-sharing amounts, deductible & out-of-pocket amounts) for the standard plans (-01) first before entering information for any of the required cost sharing information for the variant plans. The two digit numbers indicate the following:
 - 00 - Standard Off Exchange Plan
 - 01 - Standard On Exchange Plan
 - 02 - Open to Indians below 300% FPL
 - 03 - Open to Indians above 300% FPL
 - 04 - 73% AV Silver Plan
 - 05 - 87% AV Silver Plan
 - 06 - 94% AV Silver Plan

Cost Sharing Attributes

1. Complete all information and respond to all the questions regarding deductibles and the maximum out-of-pocket before completing the cost-sharing information. Do not run the AV calculator until all cost-sharing information is entered.

SBC Scenario Information

2. The SBC scenario information is no longer optional. All dollar amounts for SBC scenarios are required for medical QHPs. Fill out the deductible, copayment, coinsurance, and limits accordingly.

Maximum Out-of-Pocket & Deductible Information

3. Complete all information as required. Based on the answers in the Cost Sharing

Attributes section, the deductible or out-of-pocket fields that are not applicable to a particular QHP will be grayed out.

4. Family Maximum Out-of-Pocket and Family Deductible: If a plan embeds a maximum out-of-pocket or deductible for each person within the family, enter the number as the per person amount. Check the “Not applicable” box when the plan does not embed an amount for each person within the family. Enter the dollar amount that applies to the family collectively as the per group amount.

HSA/HRA Detail

1. Indicate whether the plan is designed to be used with an HSA/HRA. For small group market binders, indicate whether an employer contribution is made towards the HSA and enter the amount as applicable in the boxes under current federal regulations and guidance. Leave the HSA Employer Contribution boxes field blank for individual market binders.

Plan Variant URLs

1. Provide a URL for Summary of Benefits and Coverage (SBC). Issuers must follow the federal rules regarding the SBC but are not required to file it with the state. A link to the SBC is sufficient. If the SBC link is not yet available, enter a URL so the template may be validated but finalize the URL prior to certification.
2. Provide URL for Plan Brochure, if applicable. If Plan Brochure is not yet complete upon submission, the issuer may submit a general URL website or marketing page.

AV Calculator Additional Benefit Design

1. Respond to the questions as applicable. The responses are used when running the AV calculator within the Plans & Benefits Template.

Cost Sharing Information

1. Enter “Not Applicable” for the cost-sharing for the following services:
 - a. Infertility Treatment
 - b. Specialty Drugs
 - c. Design
2. Enter the appropriate in-network cost-sharing. If the QHP charges a copayment, enter “Not Applicable” in the In-Network Coinsurance fields. If the QHP charges coinsurance, enter “Not Applicable” in the In-Network Copayment fields. All cost-sharing fields must be completed to pass validation.
3. If a benefit has more than one cost-sharing (e.g., depending on where the service is received) enter the highest cost-sharing amount. In the alternative, issuers may also choose to enter the predominant cost-sharing amount for a given service. DFS reviewers may ask issuers to make changes to cost-sharing so that all benefits display the same for standard plans across all issuers. For non-standard plans, issuers have more flexibility to determine how they would like their cost-sharing to be displayed on the NYSOH portal.

4. If the cost-sharing for a benefit is typically the result of adding two cost-sharing amounts together (e.g., surgical benefits such as transplants, reconstructive surgery, breast reconstructive surgery, bariatric surgery, delivery and all inpatient services for maternity care), combine the total cost-sharing amounts and enter in the appropriate cost-sharing box.
5. If the QHP does not have out-of-network benefits for a given category, enter “Not Applicable” for the out-of-network copay fields and 100% for the out-of-network coinsurance fields. All cost-sharing fields must be completed to pass validation.
6. The subject to the deductible information must be entered in for each cost-sharing amount on the Cost Share Variance Sheet. Select the correct option when selecting the cost-sharing amount on the Cost Variance Sheet.
 - a. Plans with No Deductible: If a QHP does not have a deductible, indicate the cost-sharing using “\$X Coinsurance” or “\$X Copay” without any reference to a deductible (e.g., \$20 Copay).
 - b. Plans with Deductibles: If the cost sharing for a specific benefit is subject to a deductible, note the cost-sharing is applied after the deductible. (e.g., \$20 Copay after deductible). If a QHP has a deductible with some benefits subject to the deductible and other not subject to the deductible, note the benefits subject to the deductible using the after deductible language (e.g., \$20 Copay after deductible) and note the benefits not subject to the deductible using the before deductible language (e.g., \$20 Copay before deductible).
7. If a benefit is not subject to any cost sharing (e.g., preventive services), indicate “No Charge.” The following benefits are considered preventive:
 - a. Prenatal and Postnatal Care. Prenatal care is a preventive service while postnatal care is not a preventive service. If cost-sharing is noted, it should be applicable for postnatal care only.
 - b. Preventive Care/Screening/Immunization
 - c. Well Baby Visits and Care
 - d. Family Planning Services

Limited or Zero Cost Sharing Plan Information

1. Copays and coinsurance values for all limited cost-sharing plan variations equal the associated standard plan values. This standard plan values will auto-populate and should not be changed.
2. All zero cost-sharing plan variations should be \$0 copays and 0% coinsurance. Zeros will auto-populate and should not be changed for EHB. For non-EHB, the cost-sharing for the benefit must be the same as the full cost metal level variant of the plan.

Actuarial Value (AV) Calculator

1. Chapter 11 of the CMS QHP Application Instructions provides detailed information regarding running the Actuarial Calculator inside the Plans & Benefits Template. It contains a cross walk of the fields between the stand alone calculator and the Plans & Benefits Template and instructions regarding the copayment issue with outpatient benefits listed above. Please review the instructions available at

<http://www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Marketplaces/qhp.html>.

2. Troubleshooting the AV Calculator in the Plans & Benefits Template: The AV Calculator within the Plans & Benefits Template has known issues. Please review [Chapter 11 Actuarial Value Calculator](#) for instructions regarding the field mapping from the Plans & Benefits Template to the AV Calculator. A few issues to be aware of are the following:
 - a. Download the most current version of the Plans & Benefits Add-In file from [http://www. www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Marketplaces/qhp.html](http://www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Marketplaces/qhp.html).
 - b. Default Coinsurance for Standard Plan Design: For platinum, gold and silver, the default coinsurance is 0%. For bronze, the default coinsurance is 50%.
 - c. Copayments in Outpatient Facility Fee or Outpatient Surgery Physician/Surgical Services. The AV Calculator does not support copayments in these benefit fields. If the QHP being submitted uses copayments for either of these benefits, the QHP must be marked a Unique Plan Design and associate the screen shots of the AV calculator from the filing side of SERFF.

Rate Template

1. The Rate Template must be completed in order to provide the NYSOH with the rates for each HIOS Plan ID.
2. All fields indicated with a red asterisk are required.
3. Complete the top portion of the sheet first.
4. Complete HIOS Plan ID and Rating Area.
5. Select No Preference for Tobacco.
6. Select Family Option for Age for sheet containing HIOS Plan IDs other than Child Only.
7. Complete Individual column with the monthly premium rate for the Individual Tier.
8. Complete Couple column with the monthly premium rate for the Individual and Spouse Tier.
9. Complete the following columns with the monthly premium rate for the Parent and Child/Children Tier: Primary Subscriber and One Dependent; Primary Subscriber and Two Dependents; and Primary Subscriber and Three or More Dependents. **The same premium must be entered into all three columns.**
10. Complete the following columns with the monthly premium rate for the Family Tier: Couple and One Dependent; Couple and Two Dependents; and Couple and Three or More Dependents. **The same premium must be entered into all three columns.**
11. Repeat steps 2-8 for each applicable Rating Area.
12. Child Only QHPs must have a separate HIOS Plan ID from its corresponding Adult QHP.
 - a. Create a new Rate Table by clicking the Add Sheet button.
 - b. Complete Plan ID and Rating Area.
 - c. For Tobacco, select No Preference.
 - d. For Age, select 0-20.
 - e. Enter the child only monthly premium rate in the Individual Rate box.
13. The template will not validate unless numbers are entered for the other ages from 21 through 65. Enter any number greater than the premium for ages 0-20. None of this

information will be used but is necessary to pass validations.

14. **Small Group & Rolling Rates:** For all small group binders, the issuer must submit the rates for each quarter separately, creating a new sheet using the Add Sheet button. The issuer must then enter in the dates for each quarter in the Rate Effective Date and Rate Expiration Date to reflect effective dates for these premium rates. For example, an issuer submitting rates for the first quarter of 2017 would enter a rate effective date of 1/1/17 and a rate expiration date of 3/31/17. Do not include an expiration date of 2018. The purpose of the effective dates is to show what the rate will be on the first effective date of the plan year.
15. **Rating Regions:** See the DFS website at <http://www.dfs.ny.gov/insurance/ihealth.htm> for a listing of the counties within the rating regions listed below:
 - a. Rating Area 1 – Albany Area
 - b. Rating Area 2 – Buffalo Area
 - c. Rating Area 3 – Mid-Hudson Area
 - d. Rating Area 4 – New York City Area
 - e. Rating Area 5 – Rochester Area
 - f. Rating Area 6 – Syracuse Area
 - g. Rating Area 7 – Utica/Watertown Area
 - h. Rating Area 8 – Long Island

Business Rules Template

1. Issuers must complete the Business Rules Rate Template in order to provide the NYSOH with the rules regarding rates for each HIOS Plan ID.
2. All fields indicated with a red asterisk are required.
3. Complete the first line to indicate the General Business Rules. The following questions must be answered:
 - a. Question 1: There are rates specifically for couples and for families (not just addition of individual rates)
 - b. Questions 2 & 3 (Maximum Number of Children): 1 child.
 - c. Maximum Age of Child: 25
 - d. Maximum Number of Children for a Child Only Contract: 3 or more children.
 - e. Domestic Partner Coverage/Same-Sex Partners: Marked Yes treated as secondary subscribers.
 - f. Tobacco: Marked as Not Applicable.
 - g. All other questions: Answer as appropriate.
 - h. Dependent Relationships (column L): The following relationships are required to be checked and the residing question answered “No”: spouse, adopted child, stepson or stepdaughter, self & child. A “Life Partner” is a domestic partner. Individual coverage should check the Life Partner box and respond to the residency question. Group coverage should pick the generally applicable answer.
4. List **each** HIOS Plan ID in the binder and respond to each question, even if it duplicates the general business rules line, as the NYSOH needs each HIOS Plan ID listed separately. **Maximum Age of Child:** Enter 25 for QHPs that cover dependents to age 25. Enter 29 for QHPs that cover dependents to age 29. For Child-Only coverage, enter 21.

5. Domestic Partner Coverage & SHOP: Issuers must submit QHPs with and without domestic partner coverage. Create two identical QHPs using different HIOS Plan IDs using the same benefits and cost-sharing on the Plans & Benefits Template. For QHPs that cover domestic partners, the HIOS Plan IDs on the Business Rules Template must indicate YES for the domestic partner and same-sex partner questions AND must select “Life Partner, Yes” under the question “What relationships between primary and dependent are allowed, and is the dependent required to live in the same household as the primary subscriber.”

HIOS Plan IDs (Standard Component IDs)

Issuers must submit at least the following HIOS Plan IDs for standard plans.

| Individual Standard Benefit Design HIOS Plan IDs | |
|---|--|
| Bronze QHPs | Bronze with Dependent Age 25 Bronze with Dependent Age 29 |
| Bronze HSA Eligible (if applicable) | Bronze HSA with Dependent Age 25 Bronze HSA with Dependent Age 29 |
| Silver QHPs | Silver with Dependent Age 25 Silver with Dependent Age 29 |
| Gold QHPs | Gold with Dependent Age 25 Gold with Dependent Age 29 |
| Platinum QHPs | Platinum with Dependent Age 25 Platinum with Dependent Age 29 |
| Catastrophic Coverage | Catastrophic with Dependent Age 25 |
| Child-Only Coverage | Child-Only Bronze Child-Only Silver Child-Only Gold Child-Only Platinum |
| Total HIOS Plan IDs | 15 |

| Small Group Standard Benefit Design HIOS Plan IDs | |
|--|--|
| Bronze QHPs | Dependent Age 25, Domestic Partner & Family Planning Dependent Age 29, Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & Family Planning Dependent Age 29, No Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & No Family Planning Dependent Age 29, No Domestic Partner & No Family Planning |
| | Dependent Age 25, Domestic Partner & No Family Planning Dependent Age 29, Domestic Partner & No Family Planning |
| | Dependent Age 25, Domestic Partner & Family Planning Dependent Age 29, Domestic Partner & Family Planning |
| Bronze HSA QHPs (if applicable) | Dependent Age 25, No Domestic Partner & Family Planning Dependent Age 29, No Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & No Family Planning Dependent Age 29, No Domestic Partner & No Family Planning |
| | Dependent Age 25, Domestic Partner & No Family Planning Dependent Age 29, Domestic Partner & No Family Planning |
| | Dependent Age 25, Domestic Partner & Family Planning Dependent Age 29, Domestic Partner & Family Planning |
| Silver QHPs | Dependent Age 25, Domestic Partner & Family Planning Dependent Age 29, Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & Family Planning Dependent Age 29, No Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & No Family Planning Dependent Age 29, No Domestic Partner & No Family Planning |
| | Dependent Age 25, Domestic Partner & No Family Planning Dependent Age 29, Domestic Partner & No Family Planning |
| Gold QHPs | Dependent Age 25, Domestic Partner & Family Planning Dependent Age 29, Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & Family Planning Dependent Age 29, No Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & No Family Planning Dependent Age 29, No Domestic Partner & No Family Planning |
| | Dependent Age 25, Domestic Partner & No Family Planning Dependent Age 29, Domestic Partner & No Family Planning |
| Platinum QHPs | Dependent Age 25, Domestic Partner & Family Planning Dependent Age 29, Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & Family Planning Dependent Age 29, No Domestic Partner & Family Planning |
| | Dependent Age 25, No Domestic Partner & No Family Planning Dependent Age 29, No Domestic Partner & No Family Planning |
| | Dependent Age 25, Domestic Partner & No Family Planning Dependent Age 29, Domestic Partner & No Family Planning |
| Total HIOS Plan IDs | 40 |