REPORT ON EXAMINATION

<u>OF</u>

WEST 34TH STREET INSURANCE COMPANY NEW YORK

AS OF

DECEMBER 31, 2017

DATE OF REPORT DECEMBER 13, 2019

<u>EXAMINER</u> <u>WEI CAO</u>

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KATHY HOCHUL
Governor

ADRIENNE A. HARRIS
Acting Superintendent

November 15, 2021

Honorable Adrienne A. Harris Acting Superintendent New York State Department of Financial Services Albany, New York 12257

Madam:

Pursuant to the requirements of the New York Insurance Law, and in compliance with the instructions contained in Appointment Number 32007 dated October 8, 2019, attached hereto, I have made an examination into the condition and affairs of West 34th Street Insurance Company New York as of December 31, 2017, and submit the following report thereon.

Wherever the designation "the Company" appears herein without qualification, it should be understood to indicate West 34th Street Insurance Company, New York. Wherever the designation "the Parent" appears herein without qualification, it should be understood to indicate Macy's Inc.

Wherever the term "Department" appears herein without qualification, it should be understood to mean the New York State Department of Financial Services.

1. SCOPE OF EXAMINATION

The examination covers the period from the incorporation of the Company on April 4, 2012, through December 31, 2017, and was limited in its scope to a review or audit of only those balance sheet items considered by this Department to require analysis. Transactions occurring subsequent to this period were reviewed where deemed appropriate. The examination included a review of Company records deemed necessary to accomplish such analysis or verification. Additionally, a review was performed to determine whether the captive insurer was operating within its by-laws, conforming with its plan of operation, as submitted to the New York State Department of Financial Services, and was in compliance with Article 70 of the New York Insurance Law ("the Law").

Comments and recommendations are limited to those items requiring financial adjustment, procedural recommendations, or instances where the Company was not conforming to the application submitted to the Department of Article 70 of the Law.

The report utilized work performed by the Company's independent certified public accountant and its opining actuary to the extent considered appropriate.

2. <u>DESCRIPTION OF COMPANY</u>

The Company was incorporated under the laws of New York State as a captive insurance company on April 4, 2012, and commenced business on May 27, 2013. The Company was a wholly-owned subsidiary of West 34th Street Insurance Company ("West 34th Street Vermont"), a Vermont corporation, with the ultimate parent being Macy's Inc.

On August 27, 2016, West 34th Street Vermont transferred reserves, notes with affiliates, and some cash to the Company. West 34th Street Vermont was consolidated with the Parent on October 1, 2016, leaving Macy's Inc. as the direct parent of the Company.

A. Article of Incorporation

The Company is organized to transact the kinds of insurance specified in Section 1113(a) of the New York Insurance Law, subject at all times to the limitations on the business of pure captive insurance companies set forth in Article 70 of the Law.

B. By-Laws

The examination found that the Company was in compliance with its by-laws in all material respects.

C. <u>Capital Structure</u>

As a pure captive insurance company incorporated as a stock insurer, the Company is required to maintain a total surplus as regards policyholders of not less than \$250,000, of which \$100,000 shall represent paid-in capital pursuant to the provisions of Section 7004(a)(1) of the Law.

As of December 31, 2017, the Company's paid-in capital was \$1,815,425,857, consisting of 100,000 shares of common stock with a par value of \$1.00 per share and an additional paid-in capital amount of \$1,815,325,857. The Company had retained earnings of \$22,289,815 for a total capital and surplus (surplus as regards policyholders) of \$1,837,715,672.

D. Corporate Records

The corporate records reviewed appeared to be substantially accurate and complete in all material respects.

E. Operations

As of December 31, 2017, the Company insured the Parent and certain subsidiaries with the following policies:

- Workers' Compensation Deductible Reimbursement: The limit was \$1,000,000 per occurrence. The premium for the period of January 29, 2017, to February 4, 2018, was \$96,163,872. The Company ceded 100% of the first \$300,000 of losses of specific Macy's entities to the Green Island Reinsurance Treaty for 2017. The Treaty allows companies to diversify their underwriting and assumes unrelated risks. Through the Treaty agreement, the Company cedes a portion of its workers' compensation losses; in turn, it agrees to assume its proportionate share of losses incurred by all Treaty participants.
- General Liability Deductible Reimbursement: The limit was \$1,000,000 per occurrence. The premium for the period of January 29, 2017, to February 4, 2018, was \$31,167,060. The Company ceded 100% of the first \$300,000 of losses of specific Macy's entities to the Green Island

Reinsurance Treaty for 2017. The Company assumed an agreed upon percentage of risk back from the reinsurance treaty.

- Excess earthquake policy: The limit of liability in excess of \$450,000,000 any one occurrence and in the aggregate annually.
- Master Property Insurance Policy: The Company shall not be liable for more than its proportion of \$1,500,000 per occurrence, subject to various sub-limits. The premium for the period of February 1, 2017, to February 1, 2018, was \$21,848,666.
- Deductible Buydown Insurance Policy: The limit of liability is \$14,000,000 per occurrence, in excess of \$1,000,000. The premium for the period of February 1, 2017, to February 1, 2018, was \$4,500,000. All risks were reinsured by a panel of unrelated reinsurers.
- Difference-in-conditions conventional terrorism insurance policy: The limit of liability was \$750,000,000, in excess of \$250,000,000 per occurrence and \$250,000,000 in the aggregate. The premium for the period of February 1, 2017, to February 1, 2018, was \$375,000.
- Terrorism Risk Insurance Acts of 2015 Certified Acts of Nuclear, Biological, Chemical, or Radiological Terrorism: The Company shall not be liable for more than its proportion of US \$1,000,000,000 for anyone Certified Act of Terrorism. The premium for the period of February 1, 2017, to February 1, 2018, was \$375,000.

During the period covered by this examination, the Company has a Green Island Reinsurance Treaty Agreement. Green Island is a risk pool which includes many entities. Through the Green Island risk pool, the captive assumes and cedes premiums and losses among a group of participants.

In 2012, West 34th Street Vermont contributed \$45,000,000 in capital to the Company in the form of cash of \$7,175,000 and related party loans of \$37,825,000. After formation of the Company, West 34th Street Vermont paid \$40,200,000 to transfer an equal amount of unpaid losses and loss adjustment expenses via a loss portfolio transfer, including general liability and workers' compensation policies. The Company assumed risks under the Green Island and Reinsurance Treaty.

F. Management and Control

(i) Captive Manager

Section 7003(b)(4) of the Law provides that no captive insurer shall do any captive insurance business in this State unless it utilizes a captive manager resident in this State that is licensed as an agent or broker under the provisions of Article 21 of the Law, or any other person approved by the Superintendent.

During the period covered by this examination, the Company was managed by Marsh Management Services, Inc. ("Marsh"), which is authorized to act as a manager for captive insurance companies by the Department.

Pursuant to a management agreement, effective February 3, 2013, Marsh has the responsibility for providing the Company with underwriting, policyholder, claims, and other general management and operational services for a fee. These responsibilities include assisting the Company in complying with the rules, regulations and requirements of the Law and maintaining true and complete books of account and records of all business conducted under this agreement.

(ii) Board of Directors

Pursuant to the Company's by-laws, the business and affairs of the Company shall be managed under the direction of the Board of Directors. The number of directors shall not be fewer than three nor more than ten (two of whom shall be residents of New York State). At December 31, 2017, the board of directors was comprised of the following five members:

| Name and Residence | Principal Business Affiliation |
|--------------------|--------------------------------|
| | |

Douglas Brauch Vice President, Treasury & Insurance,

Cincinnati, Ohio Macy's Inc.

Inger A. Kessler Senior Manager Business Resiliency,

New York, NY Macy's Inc.

Peter McDougall Director,

Burlington, VT Paul Frank & Collins

Daniella Miller Assistant Manager BC,

New York, NY Macy's Inc.

Ed Precourt Senior Vice President,

Burlington, VT Marsh Management Services, Inc.

In accordance with its by-laws and Section 7003(b)(2) of the Law, the board of directors met once annually. A review indicated that the meetings were well attended.

(iii) Officers

As of December 31, 2017, the principal officers of the Company were as follows:

<u>Name</u> <u>Title</u>

Douglas S. Brauch President

David C. Kanarek Vice President & Treasurer

Ann K. Back Vice President

Peter J. McDougall Secretary

Edward F. Precourt Assistant Secretary

G. Certified Public Accountant

KPMG LLP ("KPMG") was the Company's independent certified public accounting firm for the period covered by the examination. As of December 31, 2017, KPMG issued an adverse opinion, concluding that the Company's financial statements did not present fairly its financial position or the results of its operations or its cash flows. KPMG provided the following "Basis for Adverse Opinion" in its audited financial statements as of December 31, 2017, and 2016:

[T]he Company has not consolidated the financial statements of a subsidiary as required by U.S. generally accepted accounting principles. Also ... the Company has recorded a note receivable of \$1.9 billion for a capital contribution from an affiliate as an asset. U.S. generally accepted accounting principles requires this note receivable to be classified as a reduction of stockholder's equity. In addition, ... the Company has omitted the incurred and paid claims development information and the historical claims duration information that U.S. generally accepted accounting principles requires to be presented in the notes to the financial statements.

The Company failing to observe the above-mentioned generally accepted accounting principles are not inconsistent with Article 70 of the Law or the Department's regulation of captive insurance companies.

3. FINANCIAL STATEMENTS

Balance Sheet A.

The financial statements of the Company have been prepared in conformity with accounting principles generally accepted in the United States of America.

<u>Assets</u>

| Cash | \$172,335,164 |
|-----------------------------|---------------|
| Notes receivable | 1,940,675,950 |
| Investment in affiliate | 43,592,934 |
| Letter of Credit | 36,805,959 |
| Premium Receivable | 10,610,911 |
| Accrued investment income | 34,055,625 |
| Deferred tax assets | 8,949,174 |
| Reinsurance recoverable | 78,216,506 |
| Prepaid reinsurance premium | 1,995,616 |
| Due from affiliate | 17,527 |
| Other assets | <u>65,445</u> |

Total assets \$2,327,320,811

Liabilities

| Unpaid losses and loss adjustment expenses | 418,201,495 |
|--|-------------------|
| Unearned premiums | 14,643,857 |
| Due to affiliate | 159,315 |
| Accounts payable | 264,549 |
| Income taxes | 14,277,070 |
| Dividend payable | 30,000,000 |
| Losses payable | <u>12,058,853</u> |

\$489,605,139 Total liabilities

Capital and Surplus

| Common stock | \$100,000 | |
|---------------------------|-------------------|-------------------------|
| Paid-in capital | 1,815,325,857 | |
| Retained earnings | <u>22,289,815</u> | |
| Total capital and surplus | | \$ <u>1,837,715,672</u> |

Total liabilities, capital, and surplus \$2,327,320,811

B. Statement of Income

The Company's net income for the period covered by the examination was \$148,789,815, as detailed below:

Underwriting Income

Net income

| Premiums earned | \$837,036,395 |
|-----------------|---------------|
| Deductions | |

| Loss and loss adjustment expenses | \$677,033,428 |
|-------------------------------------|------------------|
| General and administrative expenses | 2,621,696 |
| Risk management fee | 103,930,429 |
| Premium tax | <u>3,176,747</u> |

| Total underwriting deductions | 786,762,300 |
|-------------------------------|---------------|
| Net underwriting income | \$50,274,095 |
| Interest income | 195,165,509 |
| Net income before tax | \$245,439,604 |
| Income taxes | 96,649,789 |

\$<u>148,789,815</u>

C. Capital and Surplus Account

The Company's capital and surplus increased \$1,837,715,672 during the period covered by this examination, detailed as follows:

Capital and surplus as of April 4, 2012

\$0

| | Increase in surplus | Decrease in surplus | |
|---|--|----------------------|-------------------------|
| Net income Capital contribution Transfer balances from West 34 th Street | \$148,789,815 45,000,000 1,739,925,857 | \$0 | |
| Insurance Company Dividends paid | | 96,000,000 | |
| Total increase and decrease in surplus | \$ <u>1,933,715,672</u> | \$ <u>96,000,000</u> | |
| Net increase in surplus | | | 1,837,715,672 |
| Capital and surplus as of December 31, 2017 | | | \$ <u>1,837,715,672</u> |

4. **LOSSES AND LOSS ADJUSTMENT EXPENSES**

As of December 31, 2017, the Company reported total unpaid losses and loss adjustment expense reserves of \$418,201,495. The Company's opining actuarial firm, Aon Global Risk Consulting ("Aon"), noted in its Statement of Actuarial Opinion ("SAO") that, in its opinion, the reported unpaid losses and loss adjustment expenses liabilities were computed in accordance with commonly accepted actuarial methods and were fairly stated in accordance with sound actuarial principles. It was also noted that reasonable provisions in the aggregate had been made for all unpaid losses and loss adjustment expense obligations of the Company under the terms of its policies.

5. **ARTICLE 70 COMPLIANCE**

Article 70 of the New York State Insurance Law is the governing section of the law for the formation and continued operation of captive insurers in New York State. A review was performed to test the Company's compliance with all applicable parts of Article 70.

6. SUMMARY OF COMMENTS AND RECOMMENDATIONS

There are no comments or recommendations in this report.

| Respectfully su | ubmitted, | |
|---------------------------|--------------------|--|
| Wei Cao Senior Insuran | /S/ ce Examiner | |
| STATE OF NI | NEW YORK |))ss:) |
| | | deposes and says that the foregoing report, subscribed by her, is true |
| to the best of h | er knowledge a | and belief. |
| Wei Cao | /S/ | - |
| Subscribed and | d sworn to befo | re me |
| this | day of | , 2022. |

NEW YORK STATE

DEPARTMENT OF FINANCIAL SERVICES

I, <u>Linda A. Lacewell</u>, Superintendent of Financial Services of the State of New York, pursuant to the provisions of the Financial Services Law and the Insurance Law, do hereby appoint:

Wei Cao

as a proper person to examine the affairs of the

West 34th Street Insurance Company New York

and to make a report to me in writing of the condition of said

COMPANY

with such other information as she shall deem requisite.

In Witness Whereof, I have hereunto subscribed by name and affixed the official Seal of the Department at the City of New York

this 8th day of October, 2019

LINDA A. LACEWELL Superintendent of Financial Services

By: Jour P. Riddell

Joan Riddell Deputy Bureau Chief

