# NEW YORK STATE DEPARTMENT OF FINANCIAL SERVICES FINANCIAL FRAUD & CONSUMER PROTECTION DIVISION

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In the Matter of

AXA Equitable Life Insurance Company,

Respondent.

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## **CONSENT ORDER**

WHEREAS, in 2011, the New York State Department of Financial Services ("DFS" or "Department")<sup>1</sup> commenced an investigation, pursuant to the New York Insurance Law, of AXA Equitable Life Insurance Company ("AXA Equitable") concerning the implementation of the AXA Tactical Manager strategy ("ATM Strategy") in its Separate Accounts (as defined below) of existing policyholders (the "Investigation");

WHEREAS, DFS investigated whether AXA Equitable properly informed DFS regarding the implementation of the ATM Strategy to its variable annuity contracts, including but not limited to contracts with guaranteed benefits;

WHEREAS, the Investigation concluded that AXA Equitable failed to adequately inform DFS and DFS's predecessor, the New York State Insurance Department ("NYSID") that it was implementing its ATM Strategy in a manner that substantially changed its variable annuity products;

<sup>&</sup>lt;sup>1</sup> DFS was created by transferring the functions of the New York State Banking Department and the New York State Insurance Department into a new agency. This transfer of functions became effective on October 3, 2011.

WHEREAS, this Consent Order contains DFS's findings and the relief agreed to by DFS and AXA Equitable;

NOW, THEREFORE, DFS and AXA Equitable are willing to resolve the matters cited herein in lieu of proceeding by notice and a hearing.

#### **FINDINGS**

DFS's findings of the Investigation ("Findings") are as follows:

#### **RELEVANT ENTITY**

 AXA Equitable was founded in 1859 and is headquartered in New York, New York. It is a subsidiary of AXA Equitable Financial Services, LLC, which is located in New York, New York. AXA Equitable offers various life insurance products including term life, universal life, and variable universal life insurance products, as well as variable and fixed annuities, to New York residents and customers throughout the rest of the United States.

#### FACTUAL BACKGROUND

#### AXA Equitable's Omissions from the NYSID

 In 2009, 2010, and 2011, AXA Equitable filed with the NYSID and DFS requests to amend and restate the Plans of Operation for Separate Accounts A, 45, 49, 65, 66, 70, 206, 301, I, and FP (the "Separate Accounts") pursuant to New York Insurance Law § 4240(e). Separate Accounts A, 45, and 49 are three of the accounts that contain AXA Equitable's variable annuity accounts, including but not limited to those with guaranteed benefits.<sup>2</sup>

- 3. These filings, relating to the Plans of Operation, through which AXA Equitable introduced the ATM Strategy through new funds and existing funds, failed to inform and adequately explain to DFS the significance of the changes caused by introduction and application of the ATM Strategy to existing policyholders. For example, the filed requests to amend and restate the Plans of Operation did not address how existing policyholders who had not elected to invest in the ATM Strategy could end up invested in such funds.
- 4. The ATM Strategy is designed to smooth funds' returns during periods of high market volatility. The ATM Strategy uses derivatives to reduce funds' equity exposure. AXA Equitable offers in all of its Separate Accounts, some of which contain assets from AXA Equitable's variable annuity policyholders with guaranteed benefits, investment options that invest in funds that utilize the ATM Strategy.
- 5. However, the application of the ATM Strategy may, especially during highly volatile markets, limit the gains that may accrue to a policyholder's account without the ATM Strategy.
- 6. Many policyholders invested in variable annuities, including variable annuities with guaranteed living and death benefits, because they were interested in making more

 $<sup>^{2}</sup>$  A variable annuity is a tax-deferred retirement vehicle that allows the individual to choose from a selection of investments and then pays the individual a level of income in retirement that is determined by the performance of such investments. The investment options are typically mutual funds that invest in stocks, bonds, money market instruments, or some combination thereof. Variable annuities sometimes offer other features such as guaranteed benefits, which guarantee a particular minimum level of annuity payments even if the individual does not have enough money in the account (perhaps because of investment losses) to support that level of payments.

aggressive investments to capture market rises. These policyholders were comfortable taking such aggressive positions because they had purchased an annuity benefit guarantee that provided certain levels of benefits regardless of the performance of the selected investment options. Because such policyholders paid for a guarantee, they may have invested aggressively in hopes of increasing their account value and their income payments.

- 7. In addition, the ATM Strategy may have the effect of suppressing the value of certain guarantee benefits that are eligible for periodic benefit base resets because the benefit base is only available for resets when the policyholder's account value rises.
- 8. The changes effectively changed the nature of the product that the policyholders purchased, yet AXA did not explain in its filings to the Department that it was making such changes to its variable annuity products. The absence of detail and discussion in the filings regarding the significance of the implementation of the ATM Strategy had the effect of misleading the Department regarding the scope and potential effects of the ATM Strategy on the relevant funds and the possible consequences for policyholders.
- 9. DFS approved the filings because it was led to believe that the changes were merely routine additions of funds and similar alterations. The Department approved the filings on that basis. Had the Department been aware of the extent of the changes, it may have required that the existing policyholders affirmatively opt in to the ATM Strategy.

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#### **VIOLATIONS**

- DFS finds that the foregoing acts and practices of AXA Equitable violate New York Insurance Law § 4240(e).
- 11. AXA Equitable violated New York Insurance Law § 4240(e) by filing the Plans of Operation with the NYSID and DFS without adequately informing and explaining to the Department the significance of the changes to the insurance product.

## **AGREEMENT**

### I. <u>Civil Fine</u>

12. No later than April 1, 2014, AXA Equitable shall pay a civil fine pursuant to N.Y. Ins. Law § 109 in the amount of \$20,000,000 to the New York State Department of Financial Services to address the foregoing conduct by AXA Equitable. The payment shall be in the form of a wire transfer in accordance with DFS instructions or a certified or bank check made payable "New York State Department of Financial Services" and mailed to: New York State Department of Financial Services, One State Street, New York, New York, 10004-1511, Attention: Joy Feigenbaum, Executive Deputy Superintendent, Financial Frauds & Consumer Protection.

## II. <u>Indemnification</u>

13. Neither AXA Equitable, nor any of its parents or affiliates shall, collectively or individually, seek or accept, directly or indirectly, reimbursement or indemnification, including, but not limited to, payment made pursuant to any insurance policy, with regard to any or all of the amounts payable pursuant to Section I of this Consent Order.

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#### III. Other Relief

- 14. AXA Equitable agrees to seek all necessary approvals with regard to New York Insurance Law § 4240(e), and will provide Department-approved communications to policyholders when AXA Equitable is revising fund choices in connection with the ATM Strategy, and comply with any other conditions placed on any such approvals.
- 15. AXA Equitable will issue a written report to DFS concerning changes to the Plan of Operations for Separate Accounts A, 45, and 49 and respond to the Department's questions thereon on a quarterly basis for a period of five years from the date of this agreement.
- 16. AXA Equitable admits to the authority of DFS to effectuate this Consent Order.

## IV. Breach of the Consent Order

17. In the event that DFS believes that AXA Equitable has materially breached this Consent Order, DFS will provide written notice of such breach to AXA Equitable and AXA Equitable must, within ten (10) business days from the date of receipt of said notice, or on a later date if so determined in the sole discretion of DFS, appear before DFS and have an opportunity to rebut the evidence, if any, on the issue of whether a breach has occurred and, to the extent pertinent, to demonstrate that any such breach is not material or has been cured.

# V. <u>Other Provisions</u>

18. If AXA Equitable defaults on its monetary obligations under this Consent Order, DFS may terminate this Consent Order, at its sole discretion, upon ten (10) days' written notice to AXA Equitable. In the event of such termination, AXA Equitable expressly agrees and acknowledges that this Consent Order shall in no way bar or otherwise

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preclude DFS from commencing, conducting, or prosecuting any investigation, action, or proceeding, however denominated, related to the Consent Order, against it, or from using in any way the statements, documents, or other materials produced or provided by AXA Equitable prior to or after the date of this Consent Order, including, without limitation, such statements, documents, or other materials, if any, provided for purposes of settlement negotiations, except as may otherwise be provided in a written agreement with DFS.

- 19. DFS has agreed to the terms of this Consent Order based on, among other things, the representations made to DFS by AXA Equitable and/or its counsel in connection with DFS's Investigation and the Findings of the Investigation. To the extent that representations made by AXA Equitable or its counsel are later found to be materially incomplete or inaccurate, this Consent Order is voidable by DFS in the Superintendent's sole discretion.
- 20. AXA Equitable shall, upon request by DFS, provide all documentation and information reasonably necessary for DFS to verify compliance with this Consent Order.
- 21. All notices, reports, requests, and other communications to any party pursuant to thisConsent Order shall be in writing and shall be directed as follows:

If to DFS:

New York State Department of Financial Services One State Street New York, New York 10004-1511 Attention: Christopher B. Mulvihill, Senior Counsel to the Superintendent, Michael Maffei, Assistant Deputy Superintendent and Life Bureau Chief

If to AXA Equitable:

AXA Equitable Life Insurance Company 1290 Avenue of the Americas

New York, New York 10104 Attention: Kermitt Brooks, Managing Director and Associate General Counsel

with a copy to:

Debevoise & Plimpton LLP 919 Third Avenue New York, New York 10022 Attention: Eric R. Dinallo/Mark P. Goodman, Esqs.

- 22. This Consent Order and any dispute thereunder shall be governed by the laws of the State of New York without regard to any conflicts of laws principles.
- 23. AXA Equitable waives its right to further notice and hearing in this matter as to any allegations of past violations up to and including the Effective Date of this Consent Order and agree that no provision of this Consent Order is subject to review in any court or tribunal.
- 24. This Consent Order may not be amended except by an instrument in writing signed on behalf of all parties to this Consent Order.
- 25. In the event that one or more provisions contained in this Consent Order shall for any reason be held invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability shall not affect any other provision of this Consent Order.
- 26. This Consent Order may be executed in one or more counterparts, and shall become effective when such counterparts have been signed by each of the parties hereto and approved by the Superintendent of Financial Services or his designee.
- 27. Upon execution by the parties to this Consent Order, DFS will discontinue the Investigation as and against AXA Equitable solely with respect to subject matter of the Investigation.

# VI. Entire Agreement

- 28. This Consent Order constitutes the entire agreement between DFS and AXA Equitable and supersedes any prior communication, understanding, or agreement, whether written or oral, concerning the subject matter of this Consent Order. No representation, inducement, promise, understanding, condition, or warranty not set forth in this Consent Order has been relied upon by any party to this Consent Order.
- 29. The Effective Date of this Consent Order is the date on which it shall have been approved by the Superintendent of Financial Services.

WHEREFORE, the signatures evidencing assent to this Consent Order have been affixed hereto on the dates set forth below.

Dated: March <u>17</u>, 2014

DEPARTMENT OF FINANCIAL SERVICES

REALAN By

Joy/Felgenbaum/) Executive Deputy Superintendent Financial Frauds & Consumer Protection

March / \_\_\_\_, 2014

AXA Equitable Life Insurance Company

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Apthony F. Recine Managing Director and Deputy General Counsel of AXA Equitable

March <u>13</u>, 2014

THE FOREGOING IS HEREBY APPROVED. IT IS SO ORDERED.

Dated: New York, New York March <u>17</u>, 2014

BENJAMIN M. LAWSKY

Superintendent of Financial Service