

REPORT ON EXAMINATION

OF THE

UNITRIN AUTO and HOME INSURANCE COMPANY

AS OF

DECEMBER 31, 2013

DATE OF REPORT

April 23, 2015

EXAMINER

JOSEPH REVERS, CFE

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NEW YORK STATE  
DEPARTMENT *of*  
FINANCIAL SERVICES

April 23, 2015

Andrew M. Cuomo  
Governor

Benjamin M. Lawskey  
Superintendent

Honorable Benjamin M. Lawskey  
Superintendent of Financial Services  
Albany, New York 12257

Sir:

Pursuant to the requirements of the New York Insurance Law, and in compliance with the instructions contained in Appointment Number 31116 dated February 11, 2014, attached hereto, I have made an examination into the condition and affairs of Unitrin Auto and Home Insurance Company as of December 31, 2013, and submit the following report thereon.

Wherever the designation “the Company” appears herein without qualification, it should be understood to indicate Unitrin Auto and Home Insurance Company.

Wherever the term “Department” appears herein without qualification, it should be understood to mean the New York State Department of Financial Services.

The examination was conducted at the Company’s administrative office located at 12926 Gran Bay Parkway West, Jacksonville, Florida 32258.

## 1. SCOPE OF EXAMINATION

The Department has performed a coordinated group examination of the Company, a multi-state insurer. The previous examination was conducted as of December 31, 2010. This examination covered the three year period from January 1, 2011 through December 31, 2013. Transactions occurring subsequent to this period were reviewed where deemed appropriate by the examiner.

This examination was conducted as a coordinated examination of a number of property and casualty insurance companies ultimately owned by the Kemper Group. The coordinated examination was conducted by the State of Illinois as the lead state. Other states participating in this examination were: Texas, Oregon and Wisconsin.

The following insurers were included in the examination: Trinity Universal Insurance Company, Charter Indemnity Company, Unitrin Country Mutual Insurance, Kemper Independence Insurance Company, Financial Indemnity Company, Merastar Insurance Company, Response Insurance Company, National Merit Insurance Company, Response Worldwide Insurance Company, Response Worldwide Direct Auto Insurance, Warner Insurance Company, Unitrin Direct Insurance Company, Unitrin Direct Property & Casualty, Alpha Property & Casualty Insurance Company, Unitrin Safeguard Insurance Company, Valley Property & Casualty Insurance Company, United Casualty Insurance Company of America, Unitrin Preferred Insurance Company and Unitrin Advantage Insurance Company.

This examination was conducted in accordance with the National Association of Insurance Commissioners (“NAIC”) Financial Condition Examiners Handbook (“Handbook”), which requires that we plan and perform the examination to evaluate the financial condition and identify prospective risks of the Company by obtaining information about the Company including corporate governance, identifying and assessing inherent risks within the Company and evaluating system controls and procedures used to mitigate those risks. This examination also includes assessing the principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation, management’s compliance with Statutory Accounting Principles and annual statement instructions when applicable to domestic state regulations.

All financially significant accounts and activities of the Company were considered in accordance with the risk-focused examination process. This examination also included a review and evaluation of the

Company's own control environment assessment. The examiners also relied upon audit work performed by the Company's independent public accountants when appropriate.

This examination report includes a summary of significant findings for the following items as called for in the Handbook:

- Significant subsequent events
- Company history
- Corporate records
- Management and control
- Fidelity bonds and other insurance
- Pensions, stock ownership and insurance plans
- Territory and plan of operation
- Growth of Company
- Loss experience
- Reinsurance
- Accounts and records
- Financial statements
- Summary of recommendations

This report on examination is confined to financial statements and comments on those matters that involve departures from laws, regulations or rules, or that are deemed to require explanation or description.

## **2. DESCRIPTION OF COMPANY**

The Company was incorporated on October 15, 1996, under the laws of the State of New York as the General Security Insurance Company of New York ("GSICNY") to serve as the vehicle for the redomestication of the General Security Insurance Company ("GSIC") from Maryland to New York. Effective December 31, 1996, GSIC merged into GSICNY and the surviving entity became known as General Security Insurance Company.

The predecessor company was incorporated and commenced business on April 22, 1936, under the laws of the State of Maryland as the International Insurance Company of Takoma Park, Maryland ("IIC").

On December 4, 1992, SCOR Reinsurance Company ("SCOR Re") purchased IIC and changed its name to General Security Insurance Company on January 12, 1993.

Effective December 31, 2002, pursuant to a stock purchase agreement, the Company became a wholly owned subsidiary of Unitrin, Inc., which subsequently changed its name to Kemper Corporation. On February 18, 2003, the Company's name was changed to Unitrin Auto & Home Insurance Company. On December 29, 2003, the Company became a wholly owned subsidiary of Trinity Universal Insurance Company ("Trinity"), which is a wholly owned subsidiary of Kemper Corporation.

Capital paid in is \$4,225,000 consisting of 845 shares of \$5,000 par value per share common stock. Gross paid in and contributed surplus is \$23,201,887. There were no changes in capital and paid in and contributed surplus from the prior examination date to the current examination date.

A. Management

Pursuant to the Company's charter and by-laws, management of the Company is vested in a board of directors consisting of not less than seven nor more than thirteen members. The board meets at least once during each calendar year. At December 31, 2013, the board of directors was comprised of the following seven members:

| <u>Name and Residence</u>                       | <u>Principal Business Affiliation</u>  |
|---|--|
| John Michael Boschelli<br>Chicago, Illinois     | Vice President and Chief Investment Officer,<br>Unitrin Auto & Home Insurance Company        |
| Patrick Brian Gillson<br>Syracuse, New York     | Vice President Casualty Claims,<br>Unitrin Auto & Home Insurance Company                     |
| Andrea Elizabeth James<br>Jacksonville, Florida | Business Unit President,<br>Unitrin Auto & Home Insurance Company                            |
| Denise Idell Lynch<br>Chicago, Illinois         | Property & Casualty Group Executive,<br>Unitrin Auto & Home Insurance Company                |
| Maxwell Thomas Mindak<br>Chicago, Illinois      | Vice President – Financial Planning and<br>Analysis<br>Unitrin Auto & Home Insurance Company |
| Christopher Lamont Moses<br>Chicago, Illinois   | Vice President & Treasurer,<br>Unitrin Auto & Home Insurance Company                         |
| Richard NMI Roeske<br>Chicago, Illinois         | Vice President and Chief Accounting Officer,<br>Unitrin Auto & Home Insurance Company        |

A review of the minutes of the board of directors' meetings held during the examination period indicated that the meetings were generally well attended and each board member had an acceptable record of attendance.

As of December 31, 2013, the principal officers of the Company were as follows:

| <u>Name</u>            | <u>Title</u>                 |
|------------------------|------------------------------|
| Andrea Elizabeth James | President                    |
| Kristine Ruth Azar     | Vice President and Secretary |
| Brian Todd Sandlin     | Treasurer                    |

B. Territory and Plan of Operation

As of December 31, 2013, the Company was licensed to write business in forty four states and the District of Columbia.

As of the examination date, the Company was authorized to transact the kinds of insurance as defined in the following numbered paragraphs of Section 1113(a) of the New York Insurance Law:

| <u>Paragraph</u> | <u>Line of Business</u>                        |
|------------------|--|
| 3                | Accident & health                              |
| 4                | Fire   |
| 5                | Miscellaneous property                         |
| 6                | Water damage                                   |
| 7                | Burglary and theft                             |
| 8                | Glass  |
| 9                | Boiler and machinery                           |
| 10               | Elevator                                       |
| 12               | Collision                                      |
| 13               | Personal injury liability                      |
| 14               | Property damage liability                      |
| 15               | Workers' compensation and employers' liability |
| 16               | Fidelity and surety                            |
| 17               | Credit   |
| 19               | Motor vehicle and aircraft physical damage     |
| 20               | Marine and inland marine                       |
| 21               | Marine protection and indemnity                |

Based on the lines of business for which the Company is licensed and the Company's current capital structure, and pursuant to the requirements of Articles 13 and 41 of the New York Insurance Law, the Company is required to maintain a minimum surplus to policyholders in the amount of \$4,300,000.

The following schedule shows the direct premiums written by the Company both in total and in New York for the period under examination:

| <u>Calendar Year</u> | <u>New York State</u> | <u>Total Premiums</u> | Premiums Written in New York State<br>as a<br><u>Percentage of Total Premium</u> |
|----------------------|-----------------------|-----------------------|--|
| 2011                 | \$41,068,754          | \$322,299,582         | 12.74%   |
| 2012                 | \$36,186,604          | \$311,416,753         | 11.62%   |
| 2013                 | \$32,343,472          | \$276,740,296         | 11.69%   |

The Company's predominant lines of business are: homeowners multiple peril (38.71%), private passenger auto liability (35.01%) and auto physical damage (20.67%), which accounted for approximately 94.4% of the total direct written premiums in 2013. At December 31, 2013, the Company wrote business through approximately 236 independent agents.

#### C. Reinsurance

##### Assumed

Assumed reinsurance accounted for less than 1% of the Company's gross premium written at December 31, 2013 and consisted solely of business assumed from mandatory pools.

##### Ceded

##### 100% Quota Share Reinsurance Agreement

Pursuant to a 100% quota share reinsurance agreement with its direct parent Trinity Universal Insurance Company ("Trinity"), the Company cedes 100% of its net liability, premiums, losses, and other expenses for existing, new, and renewal business, net of unaffiliated reinsurance to Trinity. This agreement became effective on January 1, 2009. Additionally existing losses were retroactively transferred to Trinity as well. As a result of this agreement, the Company retains no underwriting risk.

The quota-share agreement was filed and non-disapproved by the Department pursuant to the provisions of Section 1505(d) (2) of the New York Insurance Law. The agreement was reviewed and found to contain the required clauses, including an insolvency clause meeting the requirements of Section 1308 of the New York Insurance Law.

Examination review of the Schedule F data reported by the Company in its filed annual statement was found to accurately reflect its reinsurance transactions.

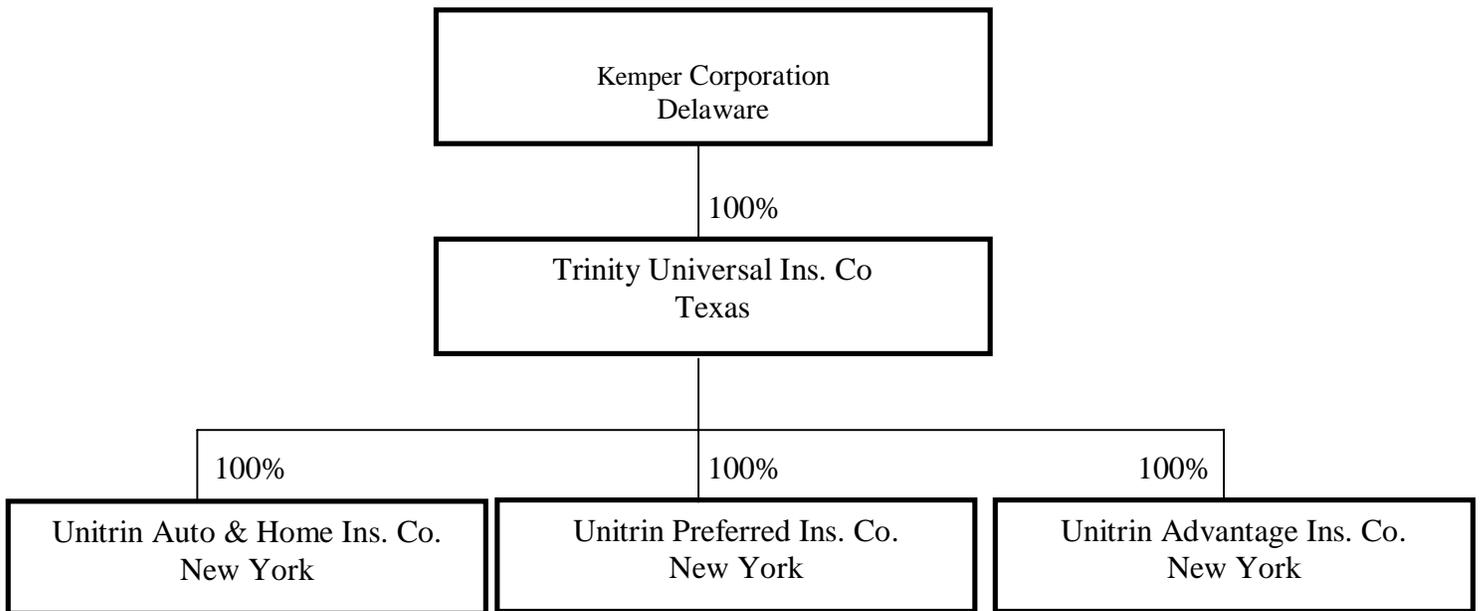
At December 31, 2013 the Company reported approximately \$273 million in reinsurance recoverables from Trinity. These reinsurance recoverables are the Company's most significant financial item and ultimately the Company's most significant financial risk is its ultimate ability to collect on these reinsurance recoverables. It is noted that Trinity was examined concurrently with the Company and there were no examination changes made to Trinity's balance sheet and income statement.

D. Holding Company System

The Company is a member of the Kemper Group. The Company is a wholly-owned subsidiary of Trinity Universal Insurance Company, a Texas domiciled corporation, which is ultimately controlled by Kemper Corporation, a Delaware corporation.

A review of the Holding Company Registration Statements filed with this Department indicated that such filings were complete and were filed in a timely manner pursuant to Article 15 of the New York Insurance Law and Department Regulation 52.

The following is an abridged chart of the holding company system at December 31, 2013:



At December 31, 2013, the Company was party to the following agreements with other members of its holding company system:

General Services - Policy Administration Agreement

Effective January 1, 2009, the Company and Merastar Insurance Company (“MIC”), a wholly owned subsidiary of TUIC, entered into a general service agreement whereby MIC shall administer the new and renewal property and casualty lines insurance business of the Company, including marketing, underwriting, subject to the Company’s written guidelines, and claims administration.

General Services Agreement

Effective July 1, 2010, Unitrin Services Company (“USC”), which subsequently changed its name to Kemper Corporate Services, provides the following services to the Company: trade execution and investment analysis; financial accounting and reporting; purchasing and accounts payable; investment accounting; tax return preparation; tax accounting and tax advice; maintenance and benefits plans; administration of post-retirement medical benefits; benefit plan regulatory reporting and support; risk management; automobile fleet management; internal audit; cash management and bank relations; financial planning and analysis of results of operations; capital project review and evaluation; real estate management; corporate secretarial functions; and legal support and advice. Effective December 21, 2012, the agreement was amended and restated.

Information Technology Services Agreement

Effective January 1, 2009, the Company and Unitrin Direct Property & Casualty Company (“UDPC”) entered into an information technology services agreement whereby UDPC shall provide information technology applications and consulting services on technology that is shared among Kemper Corporation property and casualty affiliates.

Computer Service Agreement

Effective July 1, 2010, the Company and USC entered into a computer service agreement whereby USC shall provide computer data processing services to the Company using computer systems maintained by USC including: mainframe, midrange and minicomputer and other central processors and controllers; data storage devices, cartridges and tape drives; MVS, UNIX and other operating system software;

database management software; CICS and other transaction processing software; groupware, middleware and network software; routers and other network and 10 telecommunications equipment and lines located at its data center facilities; and internet and intranet access software and systems.

All of the above agreements were submitted to and non-disapproved by the Department.

#### Tax Allocation Agreement

The Company is included in a consolidated federal income tax return with the Kemper Group. The tax allocation agreement states that each participant in the agreement shall be allocated tax as if they filed a separate company return. In 2009, the agreement was amended to include additional new affiliates. The amendment was filed with the Department and approved by the Company's board of directors pursuant to Department Circular Letter No.33 (1979).

#### E. Significant Operating Ratios

The following ratios have been computed as of December 31, 2013, based upon the results of this examination:

|  |     |
|--|-----|
| Net premiums written to surplus as regards policyholders                               | 0   |
| Liabilities to liquid assets (cash and invested assets less investments in affiliates) | 48% |
| Premiums in course of collection to surplus as regards policyholders                   | 26% |

The premium ratios reflected above are not meaningful given the Company's 100% cession to Trinity.

All of the above ratios fall within the benchmark ranges set forth in the Insurance Regulatory Information System of the National Association of Insurance Commissioners.

### 3. FINANCIAL STATEMENTS

#### A Balance Sheet

The following shows the assets, liabilities and surplus as regards policyholders as of December 31, 2013 as determined by this examination and as reported by the Company:

| <u>Assets</u>   | <u>Assets</u>        | <u>Assets Not<br/>Admitted</u> | <u>Net Admitted<br/>Assets</u> |
|---|----------------------|--------------------------------|--------------------------------|
| Bonds   | \$ 39,002,785        | \$ 0                           | \$ 39,002,785                  |
| Cash, cash equivalents and short-term investments   | 1,744,247            | 0                              | 1,744,247                      |
| Investment income due and accrued   | 502,297              | 0                              | 502,297                        |
| Uncollected premiums and agents' balances in the<br>course of collection                    | 8,351,832            | 12,856                         | 8,338,976                      |
| Deferred premiums, agents' balances and<br>installments booked but deferred and not yet due | 55,747,129           | 0                              | 55,747,129                     |
| Amounts recoverable from reinsurers   | 187,983              | 0                              | 187,983                        |
| Current federal and foreign income tax recoverable<br>and interest thereon                  | 1                    | 0                              | 1                              |
| Net deferred tax asset  | 3,018,947            | 2,327,207                      | 691,740                        |
| Receivables from parent, subsidiaries and affiliates  | 452,002              | 0                              | 452,002                        |
| Aggregate write-ins for other than invested assets  | <u>596,922</u>       | <u>154,023</u>                 | <u>442,899</u>                 |
| Total assets  | <u>\$109,604,146</u> | <u>\$2,494,086</u>             | <u>\$107,110,060</u>           |

| <u>Liabilities, surplus and other funds</u>                           | <u>Examination</u>   |
|---|----------------------|
| Losses and Loss Adjustment Expenses                                   | \$ 0                 |
| Commissions payable, contingent commissions and other similar charges | 5,193,815            |
| Other expenses (excluding taxes, licenses and fees)                   | 676,439              |
| Taxes, licenses and fees (excluding federal and foreign income taxes) | 2,101,077            |
| Advance premium   | 3,070,195            |
| Ceded reinsurance premiums payable (net of ceding commissions)        | 64,354,731           |
| Aggregate write-ins for liabilities                                   | <u>242,873</u>       |
| Total liabilities   | \$ 75,639,129        |
| <br>  |                      |
| Common capital stock  | \$ 4,225,000         |
| Gross paid in and contributed surplus                                 | 23,201,887           |
| Unassigned funds (surplus)  | <u>4,044,044</u>     |
| Surplus as regards policyholders                                      | <u>\$ 31,470,931</u> |
| <br>  |                      |
| Total liabilities, surplus and other funds                            | <u>\$107,110,060</u> |

**Note:** The examiner is unaware of any potential exposure of the Company to any tax assessment and no liability has been established herein relative to such contingency.

## B. Statement of Income

### Underwriting Income

|                                      |              |
|--------------------------------------|--------------|
| Premiums earned                      | \$ 0         |
| Deductions:                          |              |
| Other underwriting expenses incurred | <u>(703)</u> |
| Total underwriting deductions        | <u>(703)</u> |
| Net underwriting gain or (loss)      | \$ 703       |

### Investment Income

|                               |                    |
|-------------------------------|--------------------|
| Net investment income earned  | \$5,449,605        |
| Net realized capital gain     | <u>321,452</u>     |
| Net investment gain or (loss) | <u>\$5,771,057</u> |
| <br>                          |                    |
| <u>Net Income</u>             | <u>\$5,771,760</u> |

C. Capital and Surplus

Surplus as regards policyholders increased \$3,380,781 during the three-year examination period January 1, 2011 through December 31, 2013, detailed as follows:

|  |                         |                          |                     |
|--|-------------------------|--------------------------|---------------------|
| Surplus as regards policyholders per report on examination as of December 31, 2010 |                         |                          | \$28,090,150        |
|  | <u>Gains in Surplus</u> | <u>Losses in Surplus</u> |                     |
| Net income   | \$5,771,760             |                          |                     |
| Change in net deferred income tax  |                         | \$ 706,064               |                     |
| Change in nonadmitted assets   | 625,062                 |                          |                     |
| Dividends to stockholders  |                         | 2,320,000                |                     |
| Change in treasury stock   |                         |                          |                     |
| Aggregate write-ins for gains and losses in surplus                                | <u>10,023</u>           | <u>0</u>                 |                     |
| Total Gains / Losses in Surplus  | <u>\$6,406,845</u>      | <u>\$3,026,064</u>       |                     |
| Net increase (decrease) in surplus   |                         |                          | <u>3,380,781</u>    |
| Surplus as regards policyholders per report on examination as of December 31, 2013 |                         |                          | <u>\$31,470,931</u> |

**4. LOSSES AND LOSS ADJUSTMENT EXPENSES**

The examination liability for the captioned items of \$0 is the same as reported by the Company as of December 31, 2013. Effective January 1, 2009, 100% of the Company's insurance liabilities are ceded to Trinity Universal Insurance Company ('Trinity').

At the examination date the Company has taken reinsurance reserve credit, for losses ceded to the Trinity, of approximately \$143 million. The Company has additionally reduced its unearned premium reserve by approximately \$130 million.

5. **COMPLIANCE WITH PRIOR REPORT ON EXAMINATION**

The prior report on examination contained no recommendations.

6. **SUMMARY OF COMMENTS AND RECOMMENDATIONS**

This report contains no comments or recommendations.

Respectfully submitted,

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Joseph Revers, CFE  
Senior Insurance Examiner

STATE OF NEW YORK     )  
  )ss:  
COUNTY OF NEW YORK    )

JOSEPH REVERS, being duly sworn, deposes and says that the foregoing report, subscribed by him, is true to the best of his knowledge and belief.

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Joseph Revers

Subscribed and sworn to before me

this \_\_\_\_\_ day of \_\_\_\_\_, 2015.

APPOINTMENT NO. 31116

NEW YORK STATE  
**DEPARTMENT OF FINANCIAL SERVICES**

I, **BENJAMIN M. LAWSKY**, Superintendent of Financial Services of the State of New York, pursuant to the provisions of the Financial Services Law and the Insurance Law, do hereby appoint:

**Joseph Revers**

as a proper person to examine the affairs of the

**Unitrin Auto and Home Insurance Company**

and to make a report to me in writing of the condition of said

**COMPANY**

with such other information as he shall deem requisite.

In Witness Whereof, I have hereunto subscribed by name  
and affixed the official Seal of the Department  
at the City of New York

this 11th day of February, 2014

**BENJAMIN M. LAWSKY**  
Superintendent of Financial Services



By:

Rolf Kaumann  
Deputy Chief Examiner