

REPORT ON EXAMINATION

OF THE

GREATER NEW YORK MUTUAL INSURANCE COMPANY

AS OF

DECEMBER 31, 2008

DATE OF REPORT

JANUARY 6, 2010

EXAMINER

FE ROSALES, CFE

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STATE OF NEW YORK
INSURANCE DEPARTMENT
25 BEAVER STREET
NEW YORK, NEW YORK 10004

January 6, 2010

Honorable James J. Wrynn
Superintendent of Insurance
Albany, New York 12257

Sir:

Pursuant to the requirements of the New York Insurance Law, and in compliance with the instructions contained in Appointment Number 30302 dated February 23, 2009, attached hereto, I have made an examination into the condition and affairs of Greater New York Mutual Insurance Company as of December 31, 2008, and submit the following report thereon.

Wherever the designation "the Company" appears herein without qualification, it should be understood to indicate Greater New York Mutual Insurance Company.

Wherever the term "Department" appears herein without qualification, it should be understood to mean the New York Insurance Department.

The examination was conducted at the Company's home office located at 200 Madison Avenue, New York, NY 10016.

1. SCOPE OF EXAMINATION

The Department has performed an association examination of Greater New York Mutual Insurance Company. The previous examination was conducted as of December 31, 2003. This examination covered the five-year period from January 1, 2004 through December 31, 2008. Transactions occurring subsequent to this period were reviewed where deemed appropriate by the examiner.

This examination was conducted in accordance with the National Association of Insurance Commissioners (“NAIC”) Financial Condition Examiners Handbook (“Handbook”), which requires that we plan and perform the examination to evaluate the financial condition and identify prospective risks of the Company by obtaining information about the Company including corporate governance, identifying and assessing inherent risks within the Company and evaluating system controls and procedures used to mitigate those risks. This examination also includes assessing the principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation, management’s compliance with Statutory Accounting Principles and annual statement instructions when applicable to domestic state regulations.

All financially significant accounts and activities of the Company were considered in accordance with the risk-focused examination process. The examiners also relied upon audit work performed by the Company’s independent public accountants when appropriate.

This examination report includes a summary of significant findings for the following items as called for in the Financial Condition Examiners Handbook of the NAIC:

- Significant subsequent events
- Company history
- Corporate records
- Management and control
- Territory and plan of operation
- Growth of Company
- Loss experience
- Reinsurance
- Accounts and records
- Statutory deposits
- Financial statements
- Summary of recommendations

A review was also made to ascertain what action was taken by the Company with regard to comments and recommendations contained in the prior report on examination.

This report on examination is confined to financial statements and comments on those matters that involve departures from laws, regulations or rules, or that are deemed to require explanation or description.

2. DESCRIPTION OF COMPANY

Greater New York Mutual Insurance Company was formed on August 19, 1927 under the laws of State of New York as the “Greater New York Taxpayers Mutual Insurance Association” and commenced business on November 1, 1927. Its operations were previously conducted for a period of approximately fifteen years as a membership corporation. As such, it afforded public liability coverage to property owners in the Greater New York area. Its present name was adopted on March 17, 1954.

A. Management

Pursuant to the Company’s charter and by-laws, management of the Company is vested in a board of directors of not less than thirteen nor more than fifteen members. The board met at least four times during each calendar year.

At December 31, 2008, the board of directors was comprised of the following thirteen members:

<u>Name and Residence</u>	<u>Principal Business Affiliation</u>
Donald T. DeCarlo Douglaston, NY	Retired
Larry L. Forrester Bloomington, IN	Retired
Warren W. Heck New York, NY	Chairman of the Board and Chief Executive Officer, Greater New York Mutual Insurance Company
Carol T. Ivanick New York, NY	Partner, Dewey, Ballantine LLP
Charles F. Jacey Belle Mead, NJ	Retired, Former Vice Chairman & Partner of Coopers & Lybrand

<u>Name and Residence</u>	<u>Principal Business Affiliation</u>
Robert P. Lewis, PhD Santa Fe, NM	Retired
Lance M. Liebma New York, NY	Professor and Director, Columbia Law School
Travis M. MacMillian Plymouth, MA	President & Chief Operating Officer, Greater New York Mutual Insurance Company
Henry G. Miller Bronxville, NY	Senior Partner, Clark, Gagliardi & Miller LLP
Arthur W. Murphy New York, NY	Professor, Columbia Law School
James D. Rosenthal Miami Beach, FL	Vice-President, Douglas Elliman
Paul Segal New York, NY	Architect, Paul Segal Associates
Thomas W. Synnott, PhD Brooklyn, NY	Retired

A review of the minutes of the board of directors' meetings held during the examination period indicated that the meetings were generally well attended and each board member had an acceptable record of attendance.

As of December 31, 2008, the principal officers of the Company were as follows:

<u>Name</u>	<u>Title</u>
Warren William Heck	Chairman and Chief Executive Officer
Travis Matthew MacMillian	President and Chief Operating Officer
Thomas Donald Hughes	Executive Vice President, Secretary and General Counsel
Elizabeth Heck	Executive Vice President, Treasurer & Chief Financial Officer

B. Territory and Plan of Operation

As of December 31, 2008, the Greater New York Insurance Company was licensed to write business in all states and the District of Columbia except Alaska, California, Florida, Hawaii, Maine and Texas.

As of the examination date, the Company was authorized to transact the kinds of insurance as defined in the following numbered paragraphs of Section 1113(a) of the New York Insurance Law:

<u>Paragraph</u>	<u>Line of Business</u>
3	Accident & health
4	Fire
5	Miscellaneous property
6	Water damage
7	Burglary and theft
8	Glass
9	Boiler and machinery
10	Elevator
11	Animal
12	Collision
13	Personal injury liability
14	Property damage liability
15	Workers' compensation and employers' liability
16	Fidelity and surety
17	Credit
19	Motor vehicle and aircraft physical damage
20	Marine and inland marine
21	Marine protection and indemnity

The Company is also licensed to transact the kinds of insurance and reinsurance as defined in Section 4102(c) of the New York Insurance Law. Furthermore, pursuant to Section 6302 of the New York Insurance Law, the Company is licensed to write special risks in the "Free Trade Zone."

Based on the lines of business for which the Company is licensed and pursuant to the requirements of Articles 13, 41 and 63 of the New York Insurance Law, the Company is required to maintain a minimum surplus to policyholders in the amount of \$35,000,000.

The following schedule shows the direct premiums written by the Company both in total and in New York for the period under examination:

<u>Calendar Year</u>	<u>New York State</u>	<u>Total Premiums</u>	<u>Premiums Written in New York State as a Percentage of Total Premium</u>
2004	\$128,280,371	\$205,381,265	62.46%
2005	\$130,400,134	\$211,870,524	61.55%
2006	\$134,155,443	\$224,672,133	59.71%
2007	\$116,324,603	\$208,087,296	55.90%
2008	\$101,327,844	\$191,882,333	52.81%

The majority (approximately 92%) of the Company's business is written in New York, New Jersey, Massachusetts, Pennsylvania and Illinois. Commercial multiple peril ("CMP") is the Company's dominant line of business, which comprised approximately 94% of total direct business written. Most of the business originates through independent brokers. The Company maintains branch offices in Glastonbury, CT; East Brunswick, NJ; Quincy, MA; Hunt Valley, MD and Albany, NY. Each office handles underwriting function for its specific territory. Claims are generally handled out of the corporate office with a smaller operation in East Brunswick.

C. Reinsurance

Assured Reinsurance

The Company is primarily a direct writer. Assumed reinsurance accounted for 31.8% of the Company's gross premium written at December 31, 2008. The Company's assumed reinsurance program consists mainly of business obtained through a pooling agreement with its subsidiaries: Insurance Company of Greater New York ("INSCO"), Strathmore Insurance Company ("SIC"), and GNY Custom Insurance Company ("GNYCIC"). Additionally, the Company's participation in various mandated pools is reflected in its assumed reinsurance activity. The Company utilizes reinsurance accounting as defined in the NAIC Accounting Practices and Procedures Manual, Statements of Statutory Accounting Principles ("SSAP") No. 62 for all of its assumed reinsurance business.

Pooling Agreement with its Subsidiaries

The Company and its subsidiaries (INSCO, SIC and GNYCIC) operate under an inter-company pooling agreement, which has been in place since January 1968. The pooling agreement originally included only the Company and INSCO as participants; SIC was added effective January 1, 2000, and GNYCIC was added effective January 1, 2008. As of the examination date, the pooling participation percentages were 84% the Company, 10% INSCO, 5% SIC and 1% GNYCIC.

Ceded Reinsurance

The Company and its subsidiaries have structured their ceded reinsurance program to limit their maximum exposure to any one risk as follows:

Property

The Company's ceded reinsurance program for its property business limits its maximum exposure in any one risk to \$500,000. The Company maintains several excess of loss coverage for standard losses, catastrophe related losses, and terrorism related losses. Its standard excess of loss treaties for property consists of five layers with the following layers of coverage:

<u>Type of Treaty</u>	<u>Cession</u>
Property Excess of Loss - Five layers as follows:	\$69,500,000 excess of \$500,000 per risk.
1 st Layer – 100% authorized	\$4,500,000 excess of \$500,000 per risk.
2 nd Layer – 100% authorized	\$5,000,000 excess of \$5,000,000 per risk.
3 rd Layer – 56% authorized	\$15,000,000 excess of \$10,000,000 per risk.
4 th Layer – 100% authorized	\$15,000,000 excess of \$25,000,000 per risk.
5 th Layer – 61% authorized	\$30,000,000 excess of \$40,000,000 per risk.

The Company also maintains excess of loss coverage for property loss resulting from catastrophe event consisting of three layers whereby it cedes 95% of losses in excess of \$15,000,000 each and every loss occurrence.

<u>Type of Treaty</u>	<u>Cession</u>
Property Catastrophe excess of Loss – Three layers as follows:	95% of \$225,000,000 excess of \$15,000,000 per occurrence.
1 st Layer – 23% authorized	95% of \$25,000,000 excess of \$15,000,000.
2 nd Layer – 29% authorized	95% of \$75,000,000 excess of \$40,000,000.
3 rd Layer – 37% authorized	95% of \$125,000,000 excess of \$115,000,000.

In addition, the Company and its subsidiaries are party to two terrorism aggregate excess of loss agreements. The Companies' retention on the first layer is \$15 million each occurrence with the reinsurers liable for \$45 million above retention. The second layer covers 15% of \$190 million excess \$60 million, or \$28.5 million. The business on both layers was ceded approximately 56% to authorized reinsurers.

Casualty

The Company has structured its ceded reinsurance program for its casualty lines of business to limit its maximum exposure in any one risk to \$500,000. The Company maintains four layers of excess of loss treaties consisting of the following layers of coverage:

<u>Type of Treaty</u>	<u>Cession</u>
Casualty Excess of Loss - Four layers as follows:	\$49,500,000 excess of \$500,000 per occurrence.
1 st Layer – 100% Authorized	\$1,500,000 excess of \$500,000.
2 nd Layer – 100% Authorized	\$3,000,000 excess of \$2,000,000.
3 rd Layer – 100% Authorized	\$15,000,000 excess of \$5,000,000.
4 th Layer – 88.5% Authorized	\$30,000,000 excess of \$20,000,000.

The Company also maintains the following reinsurance treaties:

<u>Type of Treaty</u>	<u>Cession</u>
Umbrella Liability – Quota Share, provided in 2 parts as follows:	
Part 1 – 100% Authorized	95% per policy not exceeding \$1,000,000.
Part 2 – 100% Authorized	95% per policy of the first \$1,000,000; 100% cession \$14,000,000 excess of \$1,000,000.
Fidelity and Surety Quota Share 100% Authorized	80% per policy up to \$1,000,000.
Boiler and Machinery Quota Share 100% Authorized	100% cession.
Employment Practices Liability	100% up to \$100,000 per policy.
Identity Recovery Coverage	100% up to \$15,000 annual aggregate per policy.

It is the Company's policy to obtain the appropriate collateral for its cessions to unauthorized reinsurers. The examiner did not review these letters of credit for compliance with Department Regulation No. 133 since the amounts held under these letters of credit were not material.

All significant ceded reinsurance agreements in effect as of the examination date were reviewed and found to contain the required clauses, including an insolvency clause meeting the requirements of Section 1308 of the New York Insurance Law.

Examination review of the Schedule F data reported by the Company in its filed annual statement was found to accurately reflect its reinsurance transactions. Additionally, management has represented that all material ceded reinsurance agreements transfer both underwriting and timing risk as set forth in SSAP No. 62. Representations were supported by appropriate risk transfer analyses and an attestation from the Company's chief executive officer pursuant to the NAIC Annual Statement Instructions. Additionally, examination review indicated that the Company was not a party to any finite reinsurance agreements. All ceded reinsurance agreements were accounted for utilizing reinsurance accounting as set forth in paragraphs 18 through 25 of SSAP No. 62.

D. Holding Company System

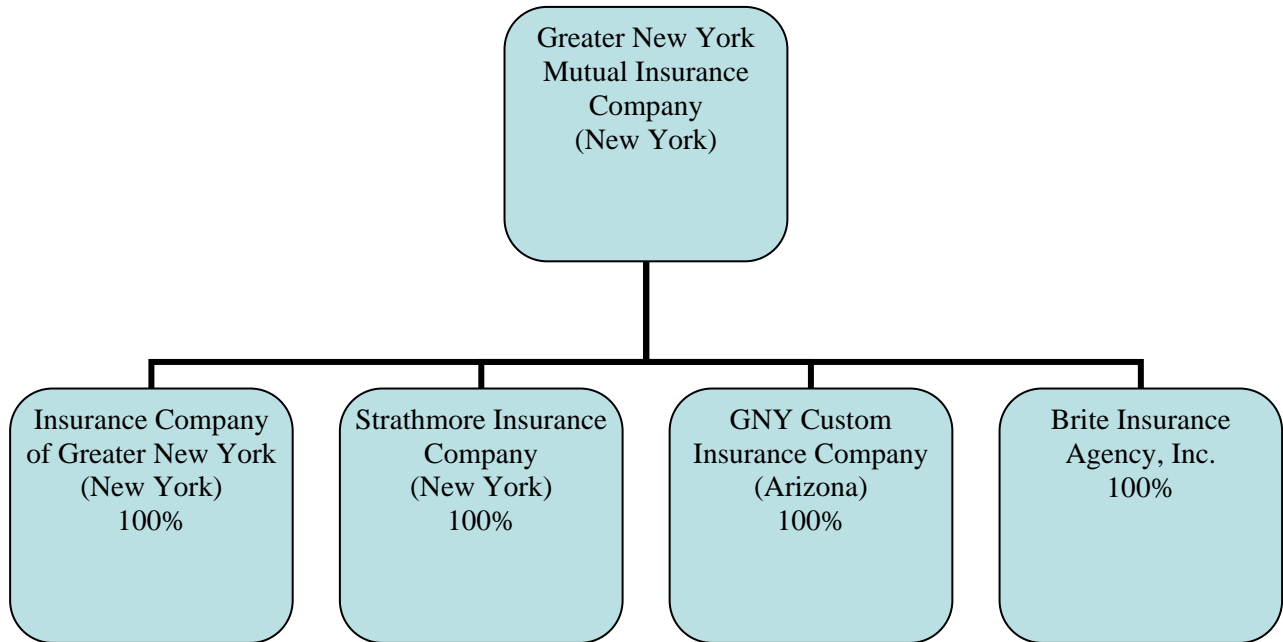
The Company owns 100% of the stock of two New York domiciled insurers: Insurance Company of Greater New York ("INSCO") and Strathmore Insurance Company ("SIC"). The Company also owns 100% of the stock of an Arizona domiciled insurance company, GNY Custom Insurance Company ("GNYCIC"). Additionally, the Company owns an insurance agency, Brite Insurance Agency, Inc., a New York corporation.

Pursuant to Section 1502(a) of the New York Insurance Law, the Company is exempt from the filing requirements of Article 15. However, pursuant to Department Circular Letter No. 17 (2001), every domestic insurer that is exempt from the provisions of Article 15 of the New York Insurance Law is required to file with the Department the information contained in NAIC Form B within 120 days following the close of the ultimate holding company's fiscal year.

It was noted that the Company's NAIC Form B (Insurance Holding Company System Annual Registration Statement) filings for 2007 and 2008 were filed more than 120 days after the close of the Company's fiscal year.

It is recommended that the Company file its annual holding company registration statements in a timely manner pursuant to the provisions of Department Circular Letter No. 17 (2001).

The following is a chart of the holding company system at December 31, 2008:



At December 31, 2008, the Company was party to the following agreements:

1. A pooling agreement with its subsidiaries which has been filed with and non-objected to by the Department.
2. A tax allocation agreement with its subsidiaries. This agreement is in accordance with Department Circular Letter No. 33 (1979).
3. A service agreement with Brite Insurance Agency.

E. Significant Operating Ratios

The following ratios have been computed as of December 31, 2008, based upon the results of this examination:

Net premiums written to surplus as regards policyholders	51%
Liabilities to liquid assets (cash and invested assets less investments in affiliates)	67%
Premiums in course of collection to surplus as regards policyholders	7%

All of the above ratios fall within the benchmark ranges set forth in the Insurance Regulatory Information System of the National Association of Insurance Commissioners.

The underwriting ratios presented below are on an earned/incurred basis and encompass the five-year period covered by this examination:

	<u>Amounts</u>	<u>Ratios</u>
Losses and loss adjustment expenses incurred	\$624,397,657	62.68%
Other underwriting expenses incurred	309,912,202	31.11
Net underwriting gain	<u>61,888,825</u>	<u>6.21</u>
Premiums earned	<u>\$996,198,684</u>	<u>100.00%</u>

3. FINANCIAL STATEMENTS

A. Balance Sheet

The following shows the assets, liabilities and surplus as regards policyholders as of December 31, 2008 as determined by this examination and as reported by the Company:

<u>Assets</u>	<u>Assets</u>	<u>Assets Not Admitted</u>	<u>Net Admitted Assets</u>
Bonds	\$561,209,067	\$ 0	\$561,209,067
Common stocks	111,508,774	0	111,508,774
Cash, cash equivalents and short-term investments	51,695,648	0	51,695,648
Other invested assets	360,420	0	360,420
Investment income due and accrued	4,487,505	0	4,487,505
Uncollected premiums and agents' balances in the course of collection	26,962,868	1,162,869	25,799,999
Deferred premiums, agents' balances and installments booked but deferred and not yet due	39,238,319	103,694	39,134,625
Amounts recoverable from reinsurers	2,649,465	0	2,649,465
Net deferred tax asset	11,644,917	0	11,644,917
Electronic data processing equipment and software	338,811	0	338,811
Furniture and equipment, including health care delivery assets	587,928	587,928	0
Receivables from parent, subsidiaries and affiliates	567,132	0	567,132
Prepaid Security Deposit	6,624	6,624	0
New Jersey Property Liability Insurance Guaranty Association Surcharge Receivable	361,372	0	361,372
Prepaid pension	<u>2,463,579</u>	<u>2,463,579</u>	<u>0</u>
Total assets	<u>\$814,082,429</u>	<u>\$4,324,694</u>	<u>\$809,757,735</u>

Liabilities, Surplus and Other FundsLiabilities

Losses and loss adjustment expenses	\$325,018,997
Commissions payable, contingent commissions and other similar charges	396,430
Other expenses (excluding taxes, licenses and fees)	6,202,519
Taxes, licenses and fees (excluding federal and foreign income taxes)	(39,254)
Current federal and foreign income taxes	1,155,345
Unearned premiums	114,979,792
Policyholders (dividends declared and unpaid)	846,182
Ceded reinsurance premiums payable (net of ceding commissions)	(71,380)
Amounts withheld or retained by company for account of others	3,867,152
Provision for reinsurance	<u>310,208</u>
Total liabilities	\$452,665,989

Surplus and Other Funds

Special contingent surplus	\$ 1,700,000	
Unassigned funds (surplus)	<u>355,391,746</u>	
Surplus as regards policyholders		<u>357,091,746</u>
Total liabilities, surplus and other funds		<u>\$809,757,735</u>

NOTE: The Internal Revenue Service has not commenced any audits of the Company's consolidated Federal income tax returns. The examiner is unaware of any potential exposure of the Company to any tax assessment and no liability has been established herein relative to such contingency.

B. Underwriting and Investment Exhibit

Surplus as regards policyholders increased \$150,934,407 during the five-year examination period January 1, 2004 through December 31, 2008, detailed as follows:

Underwriting Income

Premiums earned		\$996,198,684
Deductions:		
Losses incurred	\$488,135,130	
Loss adjustment expenses incurred	136,262,527	
Other underwriting expenses incurred	<u>309,912,202</u>	
Total underwriting deductions		<u>934,309,859</u>
Net underwriting gain or (loss)		\$ 61,888,825

Investment Income

Net investment income earned	\$117,367,465	
Net realized capital gain	<u>62,177</u>	
Net investment gain or (loss)		117,429,642

Other Income

Net gain or (loss) from agents' or premium balances charged off	\$(5,247,594)	
Finance and service charges not included in premiums	576,054	
Aggregate write-ins for miscellaneous income	<u>417,912</u>	
Total other income		<u>(4,253,628)</u>
Net income before dividends to policyholders and before federal And foreign income taxes		\$175,064,839
Dividends to policyholders		<u>7,197,214</u>
Net income after dividends to policyholders but before federal and foreign income taxes		\$167,867,625
Federal and foreign income taxes incurred		<u>43,445,960</u>
Net income		<u>\$124,421,665</u>

Surplus as regards policyholders per report on examination as of December 31, 2003			\$206,157,339
	<u>Gains in Surplus</u>	<u>Losses in Surplus</u>	
Net income	\$124,421,665		
Net unrealized capital gains	23,846,436		
Change in net deferred income tax		\$175,980	
Change in nonadmitted assets	3,671,961		
Change in provision for reinsurance		310,208	
Aggregate write-ins for gains and losses in surplus	<u>0</u>	<u>519,467</u>	
Total gains and losses in surplus	<u>\$151,940,062</u>	<u>\$1,005,655</u>	
Net increase in surplus			<u>150,934,407</u>
Surplus as regards policyholders per report on examination as of December 31, 2008			<u>\$357,091,746</u>

4. LOSSES AND LOSS ADJUSTMENT EXPENSES

The examination liability for the captioned items of \$325,018,997 is the same as reported by the Company as of December 31, 2008. The examination analysis was conducted in accordance with generally accepted actuarial principles and practices and was based on statistical information contained in the Company's internal records and in its filed annual statements.

5. MARKET CONDUCT ACTIVITIES

In the course of this examination, a review was made of the manner in which the Company conducts its business and fulfills its contractual obligations to policyholders and claimants. The review was general in nature and is not to be construed to encompass the more precise scope of a market conduct investigation, which is the responsibility of the Market Conduct Unit of the Property Bureau of this Department.

The general review was directed at practices of the Company in the area of complaint handling.

The examination review of the complaints handling function noted that the Company failed to respond to five out of the thirty-five complaints (approximately 14%) forwarded by the Department within the time provided by Department Regulation 64, Section 216(d) which states:

“Every insurer, upon receipt of any inquiry from the Insurance Department respecting a claim, shall, within 10 business days, furnish the department with the available information requested respecting the claim.”

It is again recommended that the Company comply with Department Regulation 64 and respond to all complaints forwarded by the Department within ten business days.

It should be noted that this is a repeat recommendation as a similar comment was contained in the prior report on examination.

6. COMPLIANCE WITH PRIOR REPORT ON EXAMINATION

The prior report on examination contained 23 recommendations as follows (page numbers refer to the prior report):

<u>ITEM</u>	<u>PAGE NO.</u>
A. <u>Management</u>	
It was recommended that the Company maintain fifteen board members as required by its by-laws or amend the by-laws.	4
The Company has complied with this recommendation.	
B. <u>Reinsurance</u>	
i. It was recommended that the Company either amend the pooling agreement to indicate that the Company will assume 100% of the gross writings of INSCO and Strathmore or adjust its annual statement presentation to reflect the current terms of the pooling agreement.	7
The Company has complied with this recommendation.	
ii. It was recommended that the Company amend Article 4 of its pooling agreement by replacing the language “penalty imposed for unauthorized reinsurance” with “provision for reinsurance”.	8
The Company has complied with this recommendation.	

<u>ITEM</u>		<u>PAGE NO.</u>
iii.	It was recommended that the Company amend Article 4 of its pooling agreement to indicate that INSCO and Strathmore share of the provision for reinsurance will be assumed by the Company.	8
	The Company has complied with this recommendation.	
iv.	It was recommended that all clauses allowing for early termination of a reinsurance contract, by the reinsurer, due to the financial condition of the Company be removed from all future reinsurance agreements.	10
	The Company has complied with this recommendation.	
v.	It was recommended that future reinsurance agreements allowing the reinsurer to terminate a contract due to a transfer of control or a failure to continue writing new or renewal business include language indicating that these termination clauses would not apply if either of the situations was brought about due to regulatory action.	10
	The Company has complied with this recommendation.	
vi.	It was recommended that the Company eliminate the meaningless reference made to Section 1114(c) of the New York Insurance Law and instead incorporate the language provided for in Department's Circular Letter No. 5 of (1988).	11
	The Company has complied with this recommendation.	
vii.	It was recommended that the Company remove all offset provisions included as part of insolvency clause.	11
	The Company has complied with this recommendation.	
viii.	It was recommended that all future reinsurance agreements placed through Guy Carpenter include the language of Section 7427 of the New York Insurance Law or indicate that all offsets will be in compliance with Section 7427 of the New York Insurance Law.	11
	The Company has complied with this recommendation.	
ix.	It was recommended that the Company include an "entire contract" clause in all of its future reinsurance agreements.	12
	The Company has complied with this recommendation.	

<u>ITEM</u>	<u>PAGE NO.</u>
<p>x. It was recommended that the Company include the recommended language from Circular Letter No. 5 (1988) in all reinsurance contracts which make reference to a novation.</p> <p>The Company has complied with this recommendation.</p>	12
<p>xi. It was recommended that the Company included a service of suit of clause in all reinsurance treaties with alien insurers.</p> <p>The Company has complied with this recommendation.</p>	12
<p>xii. It was recommended that the Company remove the reference to the laws of other states in the insolvency clause in its reinsurance agreement with Factory Mutual Insurance Company.</p> <p>The Company has complied with this recommendation.</p>	13
<p>C. <u>Holding Company System</u></p> <p>It was recommended that the Company put in written form the service agreement it has in place with Brite Insurance Agency in order to be in compliance with Section 1608(a) and 1608(c) of the New York Insurance Law.</p> <p>The Company has complied with this recommendation.</p>	15
<p>D. <u>Abandoned Property</u></p> <p>It was recommended that the Company develop formal procedures for monitoring outstanding checks that may be escheatable.</p> <p>Subsequent to the 2003 examination date, but prior to the completion of the 2003 examination field work, the Company complied with this recommendation.</p>	15
<p>E. <u>Accounts and Records</u></p> <p>i. It was recommended that the Company comply with Part 110.1 of Department Regulation No. 13A and non-admit future installment premiums where a prior installment premium is over 90 days past dues.</p> <p>The Company has complied with this recommendation.</p>	16
<p>ii. It was recommended that the Company put procedures in place to remove dated outstanding checks from its outstanding check lists.</p> <p>The Company has complied with this recommendation.</p>	17

<u>ITEM</u>	<u>PAGE NO.</u>
iii. It was recommended that the Company amend its custodial agreement to include all relevant provisions set forth in the NAIC Financial Condition Examiners Handbook.	17
The Company has complied with this recommendation.	
iv. It was recommended that the Company include the provisions required by Department Regulation 118, in all future contracts written to engage CPA firms.	18
The Company has complied with this recommendation.	
F. <u>Market conduct activities</u>	
i. It was recommended that the Company comply with Department Regulation 64 and include in its complaint log all complaints referred to it by the Department and all complaints referred directly to the Company.	25
The Company has complied with this recommendation.	
ii. It was recommended that the Company comply with Department Regulation 64 and respond to all complaints forwarded by the Department within ten business days.	25
The Company has not complied with this recommendation. A similar comment is included in the current report.	
iii. It was recommended that the Company maintain its complaint log in the format outlined in Department Circular Letter No. 11 (1978).	26
The Company has complied with this recommendation.	
iv. It was recommended that the Company prepare quarterly reports from its complaint logs and forward such reports to the heads of the Company's operating units and to the company president as required by Department Circular Letter No. 11 (1978).	26
The Company has complied with this recommendation.	

7. SUMMARY OF COMMENTS AND RECOMMENDATIONS

<u>ITEM</u>		<u>PAGE NO.</u>
A.	<u>Holding Company</u>	
	It is recommended that the Company file its annual holding company registration statements in a timely manner pursuant to the provisions of Department Circular Letter No. 17 (2001).	10
B.	<u>Market Conduct Activities</u>	
	It is again recommended that the Company comply with Department Regulation 64 and respond to all complaints forwarded by the Department within ten business days.	16

Respectfully submitted,

_____/s/
Fe Rosales, CFE
Associate Insurance Examiner

STATE OF NEW YORK)
)ss:
COUNTY OF NEW YORK)

FE ROSALES, being duly sworn, deposes and says that the foregoing report, subscribed by her,
is true to the best of her knowledge and belief.

_____/s
Fe Rosales

Subscribed and sworn to before me
this _____ day of _____, 2010.

Appointment No. 30302

STATE OF NEW YORK
INSURANCE DEPARTMENT

I, Eric R. Dinallo, Superintendent of Insurance of the State of New York,
pursuant to the provisions of the Insurance Law, do hereby appoint:

Fe Rosales

as proper person to examine into the affairs of the

GREATER NEW YORK MUTUAL INSURANCE COMPANY

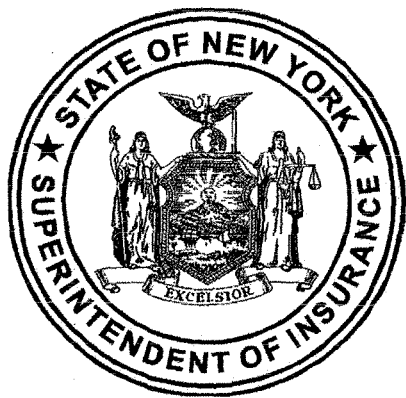
and to make a report to me in writing of the condition of the said

Company

with such other information as she shall deem requisite.

*In Witness Whereof, I have hereunto subscribed by the
name and affixed the official Seal of this Department, at
the City of New York,*

this 23rd day of February, 2009



A handwritten signature in black ink, appearing to read "Eric R. Dinallo".

ERIC R. DINALLO
Superintendent of Insurance