Executive Deputy Superintendent for Operations

Location: NYC or Albany
Business Unit: Executive Division

Negotiating Unit: Management Confidential (MC)

Please note that a change in negotiating unit may affect your salary, insurance and other benefits.

Salary: $151,984 - $188,231 (Salary is commensurate with experience)

Positions located within the New York City metropolitan area, as well as Suffolk, Nassau, Rockland, and Westchester Counties, are also eligible to receive an additional $3,026 annual downstate adjustment.

Appointment Status: This is an appointment to a position in the exempt jurisdictional class.

Appointment to this position is pending Governor Appointment’s Office and Division of Budget approval.

The Department of Financial Services (DFS) is responsible for building an equitable, more transparent financial system that benefits individuals and supports business.

Reporting to the Superintendent, the Executive Deputy Superintendent for Operations will oversee agency operations as a highly skilled and experienced operational manager, strategic thought partner, leader of organizational culture and will play a critical role in the refinement, design, and integration of organization wide, cross-team systems and processes to ensure alignment and increased operational efficiency. The Executive Deputy Superintendent for Operations will work closely with all Executives and the Director of Administration, on all matters related to the operations of the agency, including developing and implementing strategies, procedures and business plans needed to enhance DFS operations and growth; working with the Executive Team to establish performance goals and cultivate and provide opportunities for rising talent within the agency.

To fill this critical position, DFS seeks to hire a senior leader in government administration and operations. This senior leader will facilitate the modernization of DFS operations by leveraging technology to spearhead efforts to establish new systems and protocols to create a best-in-class operation for DFS, a global financial regulator. Other duties include, but are not limited to:

- Serves as executive strategist on strategic planning to guide all operational matters to support the highly specialized workforce that comprises DFS;
- Provides Executive oversight for the IT Division and Administration Division, including Human Resources, Training, Financial Management, Office Services and Facilities Management and Emergency Management;
- Guides efforts to further integrate and leverage technology to be the new backbone of Human Resources and Financial Management and advises on projects to create uniformity and efficiencies in systems;
• Advances and institutionalizes progressive workplace initiatives from a permanent telecommuting program to an agency-wide performance management program;
• Provides expert advice to the Superintendent and Executive staff on confidential, sensitive, and complex issues;
• Represents DFS and liaises with other state agency commissioners and deputy commissioners, particularly on the operations side: Department of Civil Service, Division of Budget, and the Governor’s Office; and
• Represents DFS while liaising with other state and federal agencies as well as intergovernmental partners.

Preferred Qualifications:

• At least ten years of leadership experience in government administration and operations;
• Experience in human resources and labor relations, information technology, budgeting and fiscal management, procurement, learning and development, emergency management, and office services and facilities management; and
• At least five years of managerial supervision.

Appointment method:

This is an appointment to a position in the exempt jurisdictional class. As such, the incumbent of this position would serve at the pleasure of the appointing authority.

To Apply: Interested qualified candidates must submit a resume and letter of interest no later than July 29, 2022, to the email address listed below. Please include (Box DFSP3-EDSO-10134) in the subject line of your email to ensure receipt of your application. Email submissions are preferred.

Thomas Hurd
Box DFSP3-EDSO-10134
New York State Department of Financial Services
Office of Human Resources Management
One Commerce Plaza, Suite 301
Albany, NY 12257
Email: NCE.Notifications@dfs.ny.gov
Fax: (518) 402-5071

All candidates that apply may not be scheduled for an interview

AMERICANS WITH DISABILITIES ACT: REASONABLE ACCOMMODATIONS

Under the Americans with Disabilities Act (ADA), the Department of Financial Services is required to provide reasonable accommodation for known physical or mental limitations of an otherwise qualified applicant with a disability if an accommodation would enable the applicant to perform the essential functions of the job. If the accommodation would constitute an undue hardship on the operations of the agency, the agency is not required to provide it.

Pursuant to Executive Order 161, no State entity, as defined by the Executive Order, is permitted to ask, or mandate, in any form, that an applicant for employment provide his or her current compensation, or any prior compensation history, until such time as the applicant is extended a conditional offer of employment with compensation. If such information has been requested from you before such time, please contact the Governor’s Office of Employee Relations at (518) 474-6988 or via email at info@goer.ny.gov.