An Equal Opportunity/Affirmative Action Employer

Announcement of Intention to Fill a Job Vacancy

Assistant Chief Investigator – Field Operations, NS

Location: NYC or Garden City **Business Unit: Insurance Frauds Bureau**

Negotiating Unit: Professional, Scientific and Technical (PEF)

Please note that a change in negotiating unit may affect your salary, insurance and other benefits.

Salary: $106,898 - $131,665 (salary commensurate with experience)

Positions located within the New York City metropolitan area, as well as Suffolk, Nassau, Rockland, and Westchester Counties, are also eligible to receive an additional $4,000 annual downstate adjustment.

Appointment Status: This is an appointment to a position in the exempt jurisdictional class.

Appointment to this position is pending Governor Appointment's Office and Division of Budget approval.

The New York State Department of Financial Services seeks to build an equitable, transparent, and resilient financial system that benefits individuals and supports business. Through engagement, data-driven regulation and policy, and operational excellence, the Department and its employees are responsible for empowering consumers and protecting them from financial harm; ensuring the health of the entities we regulate; driving economic growth in New York through responsible innovation; and preserving the stability of the global financial system.

The Department of Financial Services (DFS) is seeking candidates for the position of Assistant Chief Investigator – Field Operations within the Department's Investigations & Intelligence Division, Insurance Frauds Bureau. This position will report directly to the Assistant Director of Field Operations. The primary responsibility of this role is to oversee and manage investigators assigned to investigate insurance, financial and healthcare fraud across upstate and downstate regions. These investigators are assigned to federal, state, and local law enforcement task forces.

The primary duties of this position include, but are not limited to, the following:

- Supervises a team of investigators and oversees all day-to-day activities, including planning and assigning work;
- Directs field assignments, including undercover operations, arrests, search warrants and enforcement activity when required and as needed;
- Liaises with the Intelligence Operations team lead to assign intelligence support and analysis tasks to enhance field operation investigations;
- Establishes goals and priorities for investigations involving diverse fraud schemes and other emerging criminal activity affecting insurance, financial and healthcare companies;
- Monitors investigator performance to ensure that matters are being resolved efficiently, effectively, and in accordance with Bureau policy and New York law;
- Provides direction and support to investigators on complex cases and investigative techniques and strategies;
- Reviews investigators' reports and provides positive and constructive feedback to help investigators achieve their investigative objectives while advancing their professional development;
- Raises critical investigation findings and conclusions to Bureau management and recommends solutions to achieve successful outcomes;

- Ensures sensitive matters and confidential information are protected and only shared with individuals that need to act upon the information;
- Manages investigators' training to ensure their continued professional development;
- Expertly presents case material to senior-level government and law enforcement authorities;
- Competently represents the Bureau at official meetings and maintains meaningful partnerships with federal, state, and local law enforcement entities;
- Manages administrative matters including case assignments, time sheet verifications, official vehicle usage monitoring, and overtime approvals;
- Conducts investigators' annual performance evaluations;
- Assists in the Bureau's special projects and other assignments as needed; and
- Other duties as assigned.

Overnight travel may be required up to 20%.

Preferred Qualifications

- Possession of a current NYS basic police school certification, peace officer certification or be able to attain its equivalent and can drive a vehicle and possess a valid NYS driver's license. The Public Officer's Law requires that peace officers at DFS be citizens of the United States and reside in New York State. Performance of the duties may require frequent, unscheduled work on evenings and weekends and requires reasonable flexibility.
- At least nine years of law enforcement experience, including at least eight years of relevant investigative work experience, and at least two years of supervisory experience.

The ideal candidate would also possess the following:

- Excellent judgement and proven ability to successfully conduct complex fraud investigations and lead investigative teams.
- Ability to work effectively in a fast-paced environment and produce high quality work under deadlines.
- Experience conducting complex investigations involving large data sets of information including telephone records, financial records, social media, ride share, mobile banking, cash apps, digital wallets, and other records.
- Excellent organizational and analytical skills.
- Excellent oral and written communication and presentation skills.

Appointment Method:

This is an appointment to a position in the exempt jurisdictional class. As such, the incumbent of this position would serve at the pleasure of the appointing authority.

To Apply: Interested qualified candidates must submit a resume and letter of interest **no later than September 24, 2026** to the email address listed below. Please include Box# **(Box ACI-FO-07102)** in the subject line of your email to ensure receipt of your application. **Email submissions are preferred.**

Please be advised that the New York State Department of Financial Services does not offer sponsorship for employment visas.

Brian Tighe
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All candidates that apply may not be scheduled for an interview.

Public Service Loan Forgiveness

Employment with New York State qualifies an individual for Public Service Loan Forgiveness (PSLF). This program forgives the remaining balance on any Direct Student Loans after you have made 120 qualifying monthly payments while working full-

time for a U.S. federal, state, local, or tribal government or not-for-profit organization. To learn more about the program and whether you would qualify, please visit: https://studentaid.gov/manage-loans/forgiveness-cancellation/public-service

AMERICANS WITH DISABILITIES ACT: REASONABLE ACCOMMODATIONS

Under the Americans with Disabilities Act (ADA), the Department of Financial Services is required to provide reasonable accommodation for known physical or mental limitations of an otherwise qualified applicant with a disability if an accommodation would enable the applicant to perform the essential functions of the job. If the accommodation would constitute an undue hardship on the operations of the agency, the agency is not required to provide it.

All people with disabilities are encouraged to apply to all jobs for which they meet the minimum qualifications.