Supplement for Tableau Products

This Supplement adjusts certain terms of the Salesforce Tableau Terms ("TOU"), solely with respect to Tableau Products. Except as adjusted herein, all terms and conditions set forth in the TOU shall continue to apply in full force and effect. Capitalized terms used but not defined in this Supplement have the meanings given to them in the TOU.

A. The following terms are applicable to Tableau Products:

1. "**Tableau Software**": The proprietary Tableau Services made available by SFDC or one of its Affiliates for deployment on Customer's premises or on Customer's third party hosting provider], and all related support and maintenance releases of the same Software (but excluding any Tableau Cloud Services, Content, Non-SFDC Application, Customer infrastructure, and third-party hosting providers).

2. "**Tableau Cloud Services**": The proprietary Tableau Services sold d by SFDC or one of its Affiliates, that are web-based and subsequently made available on a paid subscription basis by SFDC or one of its Affiliates, including associated offline components (but excluding any Software, Content, Non-SFDC Application, Customer infrastructure, and Customer's third-party hosting providers).

3. **"Documentation"** means the applicable Service's Trust and Compliance documentation and its usage guides and policies. The Documentation is informational only and does not include terms that are legally binding on the Customer.

4. **Users**. Each user-based license or subscription may only be granted by Customer to one uniquely identified individual regardless of whether those individuals are actively using the Tableau Products at any given time. User-based licenses and subscriptions may be permanently reassigned between uniquely identified individuals over time, but may not be reassigned so frequently as to enable the sharing of a single license or subscription between multiple Users. For the avoidance of doubt, if Customer purchased a license or subscription to a Tableau Product package, each such package may be used only by a single User, and may not be shared by multiple users.

5. **Client Sublicensees**. Notwithstanding anything to the contrary in the TOU, during the subscription term, Customer may permit third-parties ("**Client Sublicensees**") to be Users of the Server Tableau Software or Tableau Cloud Services, but only to the extent required for the Client Sublicensees to: (a) interact with visualizations generated by Customer through its use of the Server Tableau Software or Tableau Cloud Services and based on Visualization Access Data; or (b) create visualizations using Visualization Access Data, provided that in each case the Visualization Access Data excludes Client Sublicensee data unless such Client Sublicensee data is combined with Visualization Access Data or is relevant to Customer's provision of services to that particular Client Sublicensee ("**Visualization Access**"). In providing such access to Client Sublicensees, Customer may not act as a "Managed Service Provider", "Service Bureau" or other entity with a similar business model. Client Sublicensees may not publish their own data to Customer's Server Tableau Software or Tableau Cloud Services, use any data other than Visualization Access Data with Customer's Server Tableau Software, or access the Tableau Software for any other purposes except as expressly permitted in this section. For the avoidance of doubt, Client Sublicensees may not access any Creator Software package license for any purpose. Customer shall ensure that Client Sublicensees' use of the Tableau Software is limited as described in this section and shall designate appropriate access levels for Client Sublicensees within the Tableau Server Software. For purposes of providing Visualization Access only, the Usage Restrictions section of the TOU prohibiting framing or mirroring any part of the Tableau Server Software shall not apply. Customer shall be solely responsible for its relationships with Client Sublicensees and for any of Customer's own products or offerings used in connection with the Software. Customer acknowledges that SFDC does not assume and should not be exposed to the business and operational risks associated with Customer's business or any aspects of providing Visualization Access to the Client Sublicensees, and therefore Customer shall be liable for all acts and omissions of the Client Sublicensees as if their acts or omissions were Customer's own. "**Visualization Access Data**" means any business information or other data which Customer inputs, or provides to SFDC for inputting, into the Software, but excludes registration and usage data and data generated by a Client Sublicensee unless such data is combined with Customer's data or is relevant to Customer's provision of services to such Client Sublicensee.

6. **Open Source Software.** Tableau Products may contain or be provided with components which are licensed from third parties including components subject to open source software licenses ("**Open Source Software**"). Open Source Software may be identified in the Documentation, or in a list of the Open Source Software provided to Customer upon written request.

7. **Usage Certification**. Upon SFDC's written request, no more than once annually, Customer shall furnish SFDC with a signed statement certifying that the Tableau Products are being used pursuant to the terms of the TOU and this Supplement, including any access and user limitations, and provide a current list of Users for user-based licenses. If SFDC reasonably believes Customer has violated the TOU or this Supplement, SFDC may review Customer's compliance with the TOU and this Supplement, and Customer's use of the Tableau Products, provided such review occurs no more than one annually, is during regular business hours, and SFDC provides reasonable prior notice. If the review reveals Customer's actual number of Users or Cores exceeds the number of Users or Cores permitted, Customer will promptly remedy such excess usage by purchasing additional licenses or subscriptions via a executable order form once issued by reseller. For the avoidance of doubt, Tableau does not require access to your underlying data or Customer Data stored within the Software as part of the audit.

8. **Beta Services**. From time to time, SFDC may make Beta Services available to Customer at no charge. Customer may choose to try such Beta Services or not in its sole discretion.

B. In addition to the above, the following terms are applicable to Tableau Software only:

1. **Delivery**. In order to use the Tableau Software, Customer must activate its copy of the Tableau Software with the valid license key(s) or activation code(s) provided to Customer at the time of purchase and/or submit a uniquely identifiable user registration when prompted (each, a "**Software Authorization**"). All Tableau Software and Documentation shall be delivered by electronic means unless otherwise specified. Tableau Software shall be deemed delivered when it is made available for download by Customer. Even if Customer's version of the Tableau Software allows use of multiple Software Authorization options, Customer must not exceed the user restrictions and entitlements associated with Customer's licenses.

2. **Tableau Software License**. Subject to all of the terms and conditions of this Supplement and the TOU, during the

relevant subscription term, SFDC grants to Customer a limited, worldwide, non-transferable, non-sublicensable (except as expressly provided herein), non-exclusive license to use the Software for which Customer has been issued a Software Authorization by SFDC for Customer's own internal business operations, but only in accordance with: (a) the Documentation; (b) the TOU; and (c) and all terms set forth in this Supplement, including without limitation restrictions related to type of license. Customer's license to Tableau Software will be subject to either User-Based or Core-Based restrictions, as identified in the Documentation, as otherwise designated by SFDC. Unless otherwise set forth in the Documentation, Customer may copy and install on Customer's computers for use only by Customer's Users one copy of the Tableau Software for each subscription designated. Each user-based license may only be granted by Customer to one uniquely identified individual regardless of whether those individuals are actively using the Tableau Software at any given time. User-based licenses may be permanently reassigned between uniquely identified individuals over time, but may not be reassigned so frequently as to enable the sharing of a single license between multiple users. For the avoidance of doubt, if Customer purchased a license to a Tableau Software package, each such Software package may be used only by a single User, and may not be shared by multiple users.

3. **Usage Restrictions**. In addition to the Usage Restrictions in the TOU, and as a condition of Customer's license, Customer shall not (and shall not allow any third party) to: (a) utilize any equipment, device, software, or other means designed to circumvent or remove any Software Authorization or copy protection used by SFDC in connection with the Software, or use the Software together with any authorization code, product key, credential, serial number, or other copy protection device not supplied by SFDC; (b) use the Software to develop a product that converts any SFDC file format to an alternative report file format used by any general-purpose report writing, data analysis or report delivery product that is not the property of SFDC; (c) remove any product identification, proprietary, copyright, trademark, service mark, or other notices contained in the Software; or (d) use the Software in a way that could lead to death or bodily injury of any person, or to severe physical or environmental damage.

4. **Customer Data**. Customer acknowledges that electronic data and information submitted by or for Customer to the Tableau Software is not hosted by or on behalf of SFDC.